



# USER MANUAL

**Models 20B, 24B, 28B, 32B – Compact Boiler**



*Instructions for the correct use and maintenance of  
your Kalor wood pellet boiler*

*Distribution and warranty in Ireland by:*

**woodpelletstoves.ie**

## A note from the distributor:

Congratulations and thank you for choosing a Kalor wood pellet boiler. Kalor is a leading wood pellet stove and boiler brand worldwide, offering leading combustion efficiencies and superior reliability. You have chosen well!

Kalor stoves and boilers are distributed in Ireland by Wood Pellet Stoves.ie, through a network of Authorised Dealers. We are a company totally dedicated to wood pellet stoves and boilers and our priorities are quality, not just of product but also of the installation and maintenance.

We also support a nationwide network of Authorised Technicians who are specially trained on Kalor wood pellet stoves and boilers. This ensures that your stove/boiler can be correctly installed, commissioned, maintained and repaired by competent personnel and that you receive the best possible service, all the way from purchasing your stove/boiler to the end of its life-cycle.

Please refer to the notes on the inner back cover of this manual for further details regarding the installation, commissioning and warranty for your stove/boiler.

We wish you all the best with your new Kalor stove/boiler and hope it serves you well for many, many years.

Yours sincerely,



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Fergus Mc Manamon

General Manager

Wood Pellet Stoves.ie



**wood**pelletstoves.ie

Thank you for having chosen one of our products. We would like to remind you that pellet boiler are the most innovative heating solution generated by the most advanced technology, characterised by high-quality manufacturing as well as a simple and elegant design. Ideal for any type of room, these products contribute to comfort thanks to the cosy heat that only flames can radiate.

The boilers, functioning exclusively with wooden pellets of 6 mm in maximum diameter, are equipped with a heat exchanger with vertical tubes. Pellet boiler Boilers are fitted with a timer-thermostat that ensures an autonomous management of the Boiler as it can be programmed to turn on and off up to 4 times per week. Pellet boiler Boilers take the heat to the radiators in the heating system, with a thermal power that is adjusted according to the space to be heated: just set the heating system water temperature manually. Recommended temperature: between 60° and 70°.

Pellet boiler Boilers have been equipped with highly advanced automatic devices and control and safety systems that ensure efficient and practical operation.

The first two or three times your pellet boiler Boiler is started, fumes emitted by the varnish may cause unpleasant smells due to hardening. Therefore, it is advisable to air the room properly, and avoid staying long in front of the pellet boiler Boiler.

Installation is prohibited in bedrooms or in rooms with running hot.



**ATTENTION:**

This warning sign indicates that the message to which it refers should be carefully read and understood, **because failure to comply with what these notices say can cause serious damage to the Boiler and put the user's safety at risk.**



**INFORMATION:**

This symbol is used to highlight information which is important for proper boiler operation. Failure to comply with these provision will compromise use of the boiler and its operation will not be satisfactory.

Installation should be carried out by qualified personnel, who will be fully responsible for installing the product and ensuring its proper operation. The Manufacturer shall not be responsible in case of installation by unqualified personnel or without complying with the general warnings and installation instructions.

This instruction booklet is an integral part of the product: make sure that it always accompanies the appliance, even in case of transfer to another owner or in the case of transfer to another place. In the event of damage or loss, request a copy from the area technician. Prior to first ignition must receive adequate instructions from the installer.

**Before using, installing or servicing the product, read the indications contained in this manual carefully.**

**Prior to first ignition must receive adequate instructions from the installer.**

This pellet boiler Boiler should only be used for the intended use it has been designed for. Therefore, the user shall be responsible for any damage to people, animals or things resulting from misuse of the product.

The entire range of products is manufactured in accordance with the directives and standards: 2014/30 UE (regulation EMCD), 2006/42/CE, 2014/35 UE (Low Voltage Directive), 2011/65/EU; EN 61000-6-2; EN 61000-6-3; EN 60335-1; EN 60335-2-102; EN 62233; EN 50581; EN 303-5-2012

After unpacking the unit, check all the parts are in good conditions and that no item is missing. Otherwise, contact the dealer from which you purchased your pellet boiler Boiler.

Before installation, it's better doing an accurate wash of all the system pipes in order to remove any residues that could compromise the correct working of the boiler.

If you do not use the boiler for a long time it's recommended to carry out the following operations:

- unplug the power supply
- close the water taps of both the heating system and the sanitary system
- if there is a risk of frost, empty the heating and sanitary system.

**The pellet boiler Boiler extraordinary maintenance should be carried out at least once a year. This operation should be scheduled in advance with the Technical Assistance Service and shall be at the Client's expense.**

For safety reasons, it is advisable to remember that:

- during normal operation of the product the hearth door must always be closed
- always keep the fuel tank lid
- the pellet boiler Boiler should not be used by children or handicapped people not being assisted
- do not touch the pellet boiler Boiler with wet parts of the body and/or bare feet
- avoid direct contact with appliance parts during normal operation tend to overheat
- the handle for the cleaning of the boiler should be used only when the boiler is cold
- it is forbidden to modify the safety or adjustment devices without the manufacture's authorisation or indication
- do not pull, disconnect or twist the electric cables coming out of the boiler even when it is disconnected from the mains
- it is recommended to place the power cord in a way that does not come into contact with hot parts of the
- the mains plug must be accessible after installation
- avoid covering or reducing the combustion air duct, which is essential for correct combustion
- keep all the packing elements out of the reach of children or handicapped people not being assisted
- for any problem contact your dealer or qualified and authorized personnel, and in case of repair require original spare parts
- periodically check and clean the flue gas exhaust ducts
- the accumulation of unburnt pellets in the burner after any misfires must be removed before proceeding with a new ignition
- do not use flammable liquids to the ignition
- during the filling does not bring the bag of pellets in contact with the product
- check that the electrical system is adequate
- all the local and national laws and European Standards must be met when installing the unit
- the unit cannot be used as an incinerator. Do not use fuels other than pellets
- keep the pellet and flammable materials at a suitable distance

**In the event of a fire, disconnect the power supply, use an extinguisher and call the fire fighters if necessary. After that contact the Authorised Assistance Centre.**

## Responsibility

With the delivery of the present manual, we decline all responsibility, both civil and penal, for accidents deriving from the partial or total lack of observance of the instructions contained herein.

We decline every responsibility derived from improper use of the Boiler, from incorrect use by the user, from unauthorized modifications and/or repairs, from the use of replacement parts that are not original for this model.

The manufacturer declines every civil or penal, direct or indirect responsibility due to:

- Lack of maintenance;
- Failure to observe the instructions contained in the manual;
- Use in non-conformity with the safety directives;
- Installation in non-conformity with the norms in force in the country;
- Installation by unqualified or untrained personnel;
- Modifications and repairs not authorized by the manufacturer;
- Use of non-original replacement parts;
- Exceptional events.



- *Utilizzare solo pellet di legno;*
- *Tenere/conservare il pellet in locali asciutti e non umidi;*
- *Non versare mai pellet direttamente sul braciere;*
- *La caldaia deve essere alimentata solo con pellet di qualità del diametro di 6 mm del tipo raccomandato dal costruttore;*
- *Prima di collegare elettricamente la caldaia deve essere ultimata la connessione dei tubi di scarico con la canna fumaria;*
- *La griglia di protezione posta all'interno del serbatoio pellet non deve essere mai rimossa;*
- *Nell'ambiente in cui viene installata la caldaia ci deve essere sufficiente ricambio d'aria;*
- *È vietato far funzionare la caldaia con la porta aperta o con il vetro rotto;*
- *Non usare la caldaia come inceneritore; la caldaia deve essere destinata solamente all'uso per il quale è prevista.*  
*Ogni altro uso è da considerarsi improprio e quindi pericoloso. Non mettere nel serbatoio oggetti diversi da pellet di legno;*
- *Quando la caldaia è in funzione c'è un forte surriscaldamento delle superfici, del vetro, della maniglia e delle tubazioni: durante il funzionamento, queste parti sono da toccare con cautela e con adeguate protezioni;*
- *Tenere ad adeguata distanza di sicurezza della caldaia sia il combustibile sia eventuali materiali infiammabili.*

## Caricamento del serbatoio del pellet

La carica del combustibile viene fatta dalla parte superiore della caldaia aprendo lo sportello. Per agevolare la procedura compiere l'operazione in due fasi:

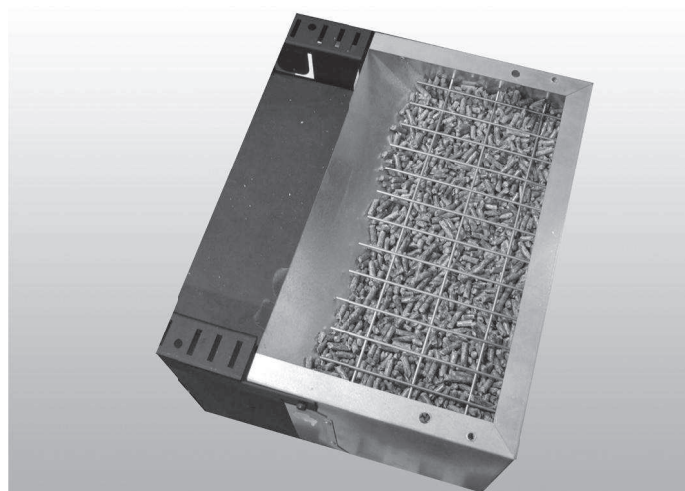
- Versare metà del contenuto all'interno del serbatoio e attendere che il combustibile si depositi sul fondo;
- Completare l'operazione versando la seconda metà;
- Tenere sempre chiuso, dopo il caricamento del pellet, il coperchio del serbatoio del combustibile;

La caldaia, essendo un prodotto da riscaldamento, presenta delle superfici esterne particolarmente calde. Per questo motivo si raccomanda la massima cautela durante il funzionamento in particolare:

- Non toccare lo scarico dei fumi;
- Non eseguire pulizie di qualunque tipo;
- Non scaricare le ceneri;
- Non aprire il cassetto cenere;
- Fate attenzione che i bambini non si avvicinino;



**Non togliere la griglia di protezione all'interno del serbatoio; nel caricamento evitare che il sacco del pellet venga a contatto con superfici calde.**



## Instructions for safe and efficient use

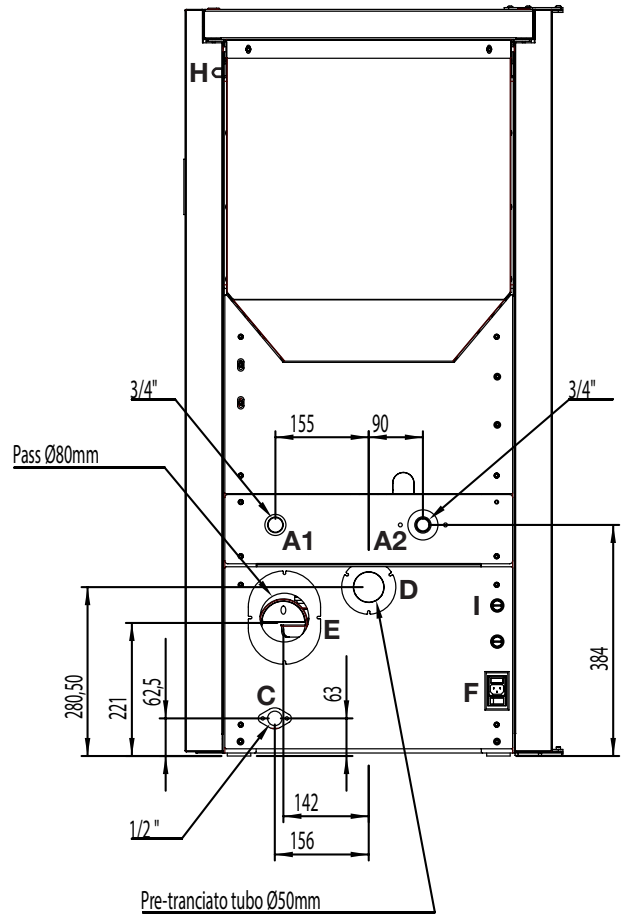
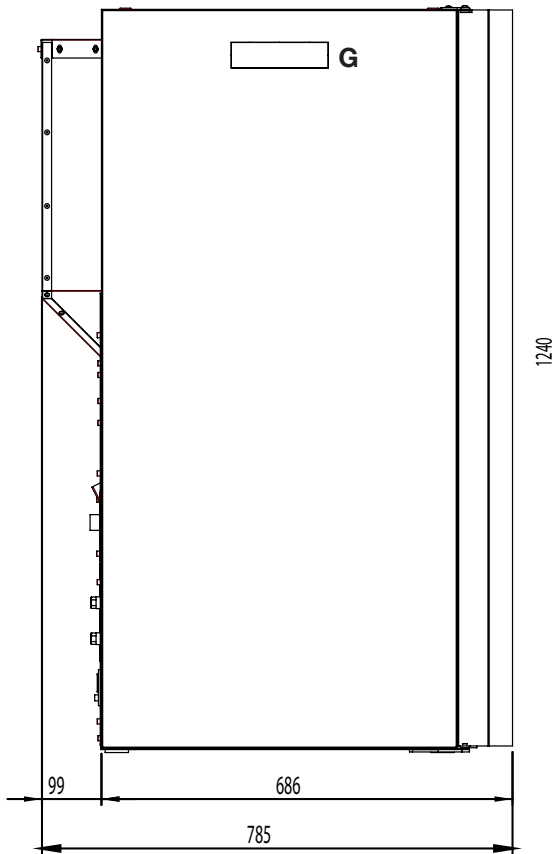
- The device can be used by children that are not less than 8 years old and people with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, provided being under supervision of someone responsible or after having received instructions relating to the safe use of the device and to the understanding of the dangers inherent to it. Children should not play with the device. Cleaning and maintenance to be performed by the user should not be made by children without supervision;
- Do not use the Boiler as a ladder or scaffold;
- Do not put clothes to dry on the Boiler.  
Any clothes hangers and suchlike must be kept a suitable distance from the Boiler. - Risk of fire
- Carefully explain that the Boiler is made from material subjected to high temperatures for the elderly , the disabled, and in particular for all children, keeping them away from the Boiler during operation
- Do not touch the Boiler with wet hands: the Boiler has electrical components that could produce sparks if handled incorrectly.
- Never open the glass door of the pellet Boiler while the Boiler is in operation.
- The Boiler must be connected to an electrical system equipped with an earthing conductor in accordance with regulations 73/23 and 93/98 EEC;
- The system must be of adequate electrical power declared the Boiler;
- Do not wash the inside of the Boiler with water;

The water could damage the electrical insulation, causing electric shock;

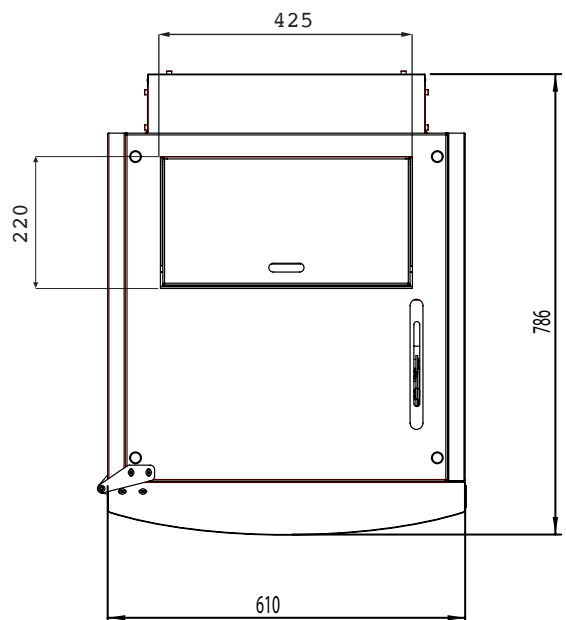
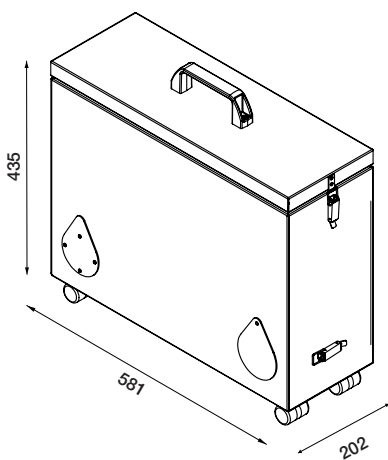
- Do not expose your body to hot air for a long time. Do not overheat the room you are in and where the Boiler is installed. This can damage the physical conditions and cause health problems;
- Do not expose to direct the flow of hot air plants or animals;
- The pellet Boiler is not a cooking element;
- External surfaces during operation can become very hot. Do not touch them except with the appropriate protection.
- The plug of the device power cable must be connected only after installation and assembly of the device and must remain accessible after installation, if the unit is not provided of a double-pole switch suitable and accessible.
- Do not lay objects, glasses, infusers, room perfumers on the boiler, they could be damaged or to damage the boiler (in this case de warranty does not respond).



***Tampering with the safety devices is prohibited. It is only after eliminating the cause which gave rise to the intervention of the safety system, that it is possible to relight the stove and thus reset the automatic operation of the sensor. Consult this manual at paragraph relating to alarms which explains what to do based on the alarm message the boiler display.***



- A1 = heating water delivery
- A2 = heating water return
- C = safety valve
- D = reintegration
- E = system emptying
- F = position main power switch to
- G = the control panel
- H = water temperature sensor
- I = pressure



Measures to be taken into consideration in the case of an ash compactor

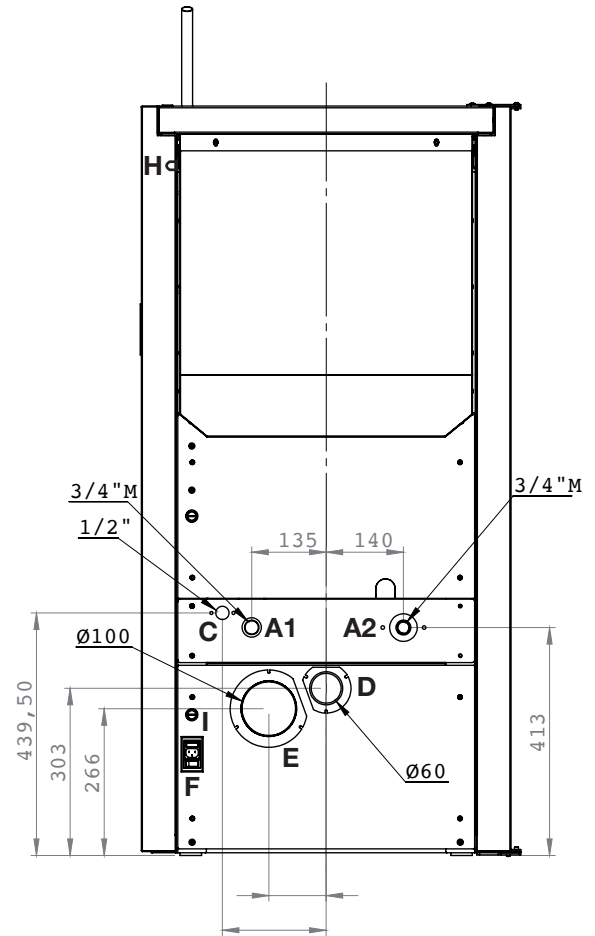
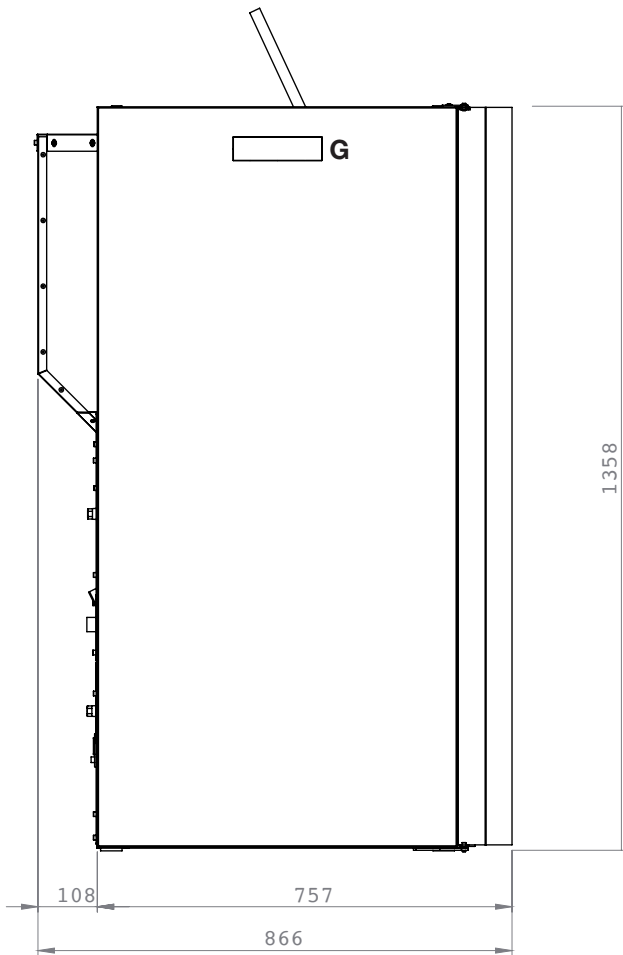
**N.B.**

- 1 - Measures with a tolerance of about 10 mm
- 2 - Measures and images are indicative and can vary depending on the aesthetic of the pellet boiler.

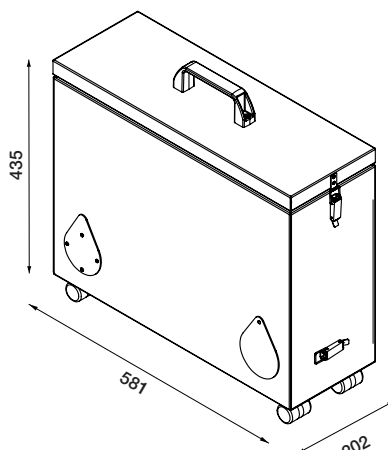
PARAMETRO	UNITÀ DI MISURA	CPC200 <sup>①</sup> CPC200-AUTO <sup>②</sup> CPC200-PA	CPC240 <sup>①</sup> CPC400-AUTO <sup>②</sup> CPC240-PA
Heat input	kW	19	23,79
Nominal heat output	kW	17,51	21,51
Reduced heat output	kW	5,21	5,21
CO concentration at nominal reference (10% O <sub>2</sub> )	mg/m <sup>3</sup>	19,3	26,7
CO concentration at reduced reference (10% O <sub>2</sub> )	mg/m <sup>3</sup>	245	245
Nominal efficiency	%	92,13	90,39
Reduced efficiency	%	88,82	88,82
Pellet consumption (min-max)	kg/h	3,9 - 1,2	4,8 - 1,2
Heated surface	mc	470	540
Flue gas flow rate (min-max)	kg/s	0,0047 - 0,0104	0,0047 - 0,0129
Draft (min-max)	Pa/mbar	5 - 10 / 0,05 - 0,1	5 - 10 / 0,05 - 0,1
Flue gas temperature (min-max)	°C	56,6 - 90,5	56,6 - 108,1
Boiler water	litri	50	50
Sanitary water capacity	litri/minuto	10,1	12,37
Maximum working pressure	Bar	2,5	2,5
Tank capacity	kg/litri	60 - 92	60 - 92
Smoke outlet tube	mm	80	80
Diameter air intake	mm	50	50
Connecting heating	Inch	3/4	3/4
Connecting sanitary water	Inch	1/2	1/2
Nominal voltage	V	230	230
Nominal frequency	Hz	50	50
Power consumption max	W	330	330
Power consumption at rated power	W	144 - 172	144 - 172
Power consumption at minimum power	W	94 - 122	94 - 122
Power consumption in standby	W	5	5
Water pressure (at 10 k)	mbar	123,5	186,8
Water pressure (at 20 k)	mbar	30,9	46,7
Autonomy of combustion (min - max)	h	15,5 - 54	12 - 54
Minimum temperature to return	°C	55	55
Noisiness (according to EN 15036-1)	dB	36	36
Boiler class		5	5
Boiler weight	Kg	240	240
Operation with respect to the smoke exhaust		Depression	
Condizioni di lavoro		Not condensation	
Classe Energetica		A+	
IEE		115 <sup>①</sup> / 114 <sup>②</sup>	115 <sup>①</sup> / 114 <sup>②</sup>
Code certificazione Aria Pulita		HZ0-P-011-2017	HZ0-P-012-2017
Certificazione Ambientale Decreto n° 186 del 7/11/2017		★★★★☆	★★★★☆
N° Test Report		K13492014T1 - K13492014T2 - K19482016Z1 - K19602016Z1 - K13492016E7	

**It is recommended that the control of emissions after installation.**

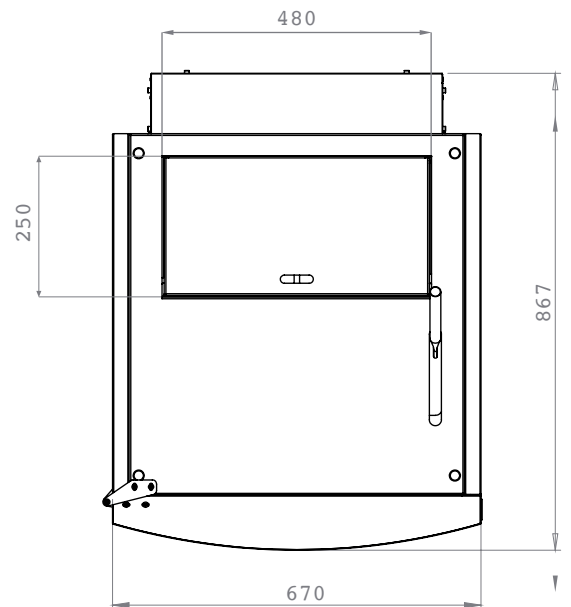




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Measures to be taken into consideration in the case of an ash compactor



**N.B.**

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PARAMETRO	UNITÀ DI MISURA	CPC200 <sup>①</sup> CPC280-AUTO <sup>②</sup> CPC200-PA	CPC320	CPC340-AUTO CPC340-PA
Heat input	kW	27,17	31,8	34
Nominal heat output	kW	24,5	29,14	31,22
Reduced heat output	kW	6,34	6,34	6,34
CO concentration at nominal reference (10% O <sub>2</sub> )	mg/m <sup>3</sup>	23,9	33	65,9
CO concentration at reduced reference (10% O <sub>2</sub> )	mg/m <sup>3</sup>	228,2	228,2	228,2
Nominal efficiency	%	90,09	91,64	91,67
Reduced efficiency	%	90,65	90,65	90,65
Pellet consumption (min-max)	kg/h	1,4 - 5,5	1,4 - 6,4	1,4 - 6,9
Heated surface	mc	630	750	770
Flue gas flow rate (min-max)	kg/s	0,0048 - 0,0158	0,0048 - 0,0169	0,0048 - 0,0195
Draft (min-max)	Pa/mbar	5 - 8 / 0,05 - 0,08	5 - 10 / 0,05 - 0,1	5 - 12 / 0,05 - 0,12
Flue gas temperature (min-max)	°C	63,8 - 133,4	63,8 - 137,3	63,8 - 117,4
Boiler water	litri	60	60	60
Sanitary water capacity	litri/minuto	12,1	13,8	14
Maximum working pressure	Bar	2,5	2,5	2,5
Tank capacity	kg/litri	80 - 123	80 - 123	80 - 123
Smoke outlet tube	mm	100	100	100
Diameter air intake	mm	60	60	60
Connecting heating	Inch	3/4	3/4	3/4
Connecting sanitary water	Inch	1/2	1/2	1/2
Nominal voltage	V	230	230	230
Nominal frequency	Hz	50	50	50
Power consumption max	W	330	330	330
Power consumption at rated power	W	162 - 190	162	190
Power consumption at minimum power	W	147 - 162	147	162
Power consumption in standby	W	4	4	4
Water pressure (at 10 k)	mbar	285,9	405	466
Water pressure (at 20 k)	mbar	71,5	101,2	117
Autonomy of combustion (min - max)	h	14,5 - 56	12 - 56	11,5 - 56
Minimum temperature to return	°C	56	56	56
Noisiness (according to EN 15036-1)	dB	38	38	38
Boiler class		5	5	5
Boiler weight	Kg	290	290	290
Operation with respect to the smoke exhaust		Depression		
Condizioni di lavoro		Not condensation		
Classe Energetica		A+	A+	A+
IEE		117 <sup>①</sup> / 116 <sup>②</sup>	118	117
Code Aria Pulita certification		HZ0-P-011-2017 / HZ0-P-012-2017		
Certificazione Ambientale Decreto n° 186 del 7/11/2017		★★★★☆☆		
N° Test Report		K19492016Z1 - K19612016Z1 - K12032016E8		

**It is recommended that the control of emissions after installation.**

# Installation

For all the information and any further clarification, please refer to the UNI 10683: 2012.

## Boiler room

Make sure that the room has requirements and characteristics comply with the standards in force.

Also make sure that the floor of the room is suitable to support the weight of the boiler.

E 'must also drain into the room at least as much air as is required for a normal combustion: you have to practice then, in the walls of the room, the openings with a free section of at least 6 cm<sup>2</sup> per 1 kW (859.64 kcal / h ).

The minimum section of the opening must not be lower than 100 cm<sup>2</sup>.

The section can be calculated using the following relationship:

$S = K * Q \geq 100 \text{ cm}^2$ , where "S" is expressed in cm<sup>2</sup>, "Q" in kW, the "K" = 6 cm<sup>2</sup> / kW

These openings must be protected by grates, metal mesh or other suitable protection provided does not reduce the minimum section, and positioned so as to avoid them being obstructed.

The air flow can also be obtained from a room adjacent to the installation provided that the flow can occur freely through permanent openings communicating with the non-reclosable outer. The air flow must be smooth and clean air, unpolluted, and not taken from outlets that may be contaminated (example: garage)

The adjacent with respect to the installation should not be placed in depression respect to the external environment by means of reverse draft caused by the presence in this space of another used appliance or intake device.

## Flue pipe

To mount the smoke channels is imperative to use non-flammable and suitable to withstand the combustion products and any condensates, and comply with regulations.

- the flue must not be connected to any other fireplace, stove, boiler, or any kind of fume hood
- the flue must be properly spaced from combustible or flammable materials through air or suitable insulator
- according to UNI 10683/12, the boiler must not be in the same room as extractor fans, gas appliances and type B or devices which the local depression
- the internal section of the chimney must be uniform, preferably circular, square or rectangular sections must have rounded edges with a radius not less than 20 mm, the maximum ratio between the sides of 1.5; walls as smooth as possible and without restrictions, the regular curves without discontinuities, deviations from the axis no greater than 45 °
- each device must have its own flue of section equal to or greater than the diameter of the flue gas pipe of the stove and a height of not less than that required
- it is forbidden to make fixed or mobile apertures on the chimney to connect equipment other than that to which it is subservient
- it is forbidden to run inside of the chimney, although oversized, other channels of supply of air and piping for utilities
- it is recommended that the chimney is equipped with a collection chamber for solid materials and any condensates located below the mouth of the barrel, so as to be easily opened and inspected by the door airtight
- the chimney must have section and internal form equivalent to that of the flue
- the chimney must have a useful outlet section not less than twice that of the flue
- the chimney must be constructed so as to prevent the penetration in the chimney of rain, snow, and foreign bodies in such a way that in case of winds in any direction or angle is assured the discharge of the combustion products (windproof cowl)
- the horizontal section should be a maximum length of about 2.3 meters, and you can use a maximum of three 90 ° bends
- in all changes of direction at 90 ° of the chimney must be possibly a tee with inspection
- all sections of the chimney should be inspected to make possible the periodic maintenance
- in the chimney it is necessary to prepare one or more measuring points in the event that you need to perform combustion analysis. These measuring points must be sealed.

### Connection to the flue pipe

The flue pipe must have internal dimensions not larger than 20x20 cm, or diameter 20 cm. In the event of larger dimensions, or of the flue pipe being in poor condition (for example cracks, poor insulation, etc.), it is advisable to fit a stainless steel pipe of suitable diameter inside the flue pipe throughout its length, right up to the top.

Check with suitable instruments that there is a draught between 6 Pa and 10 Pa. This type of connection ensures the evacuation of the fumes even in the event of a temporary power cut.

At the bottom of the flue pipe, provide an inspection cap to allow periodic checking and cleaning, which must be done annually. Make a gas-tight connection to the flue pipe, using pipes and connectors as recommended by us.

You must ensure that a windproof cowl should be fitted which complies with the standards in force

### Connection to an external flue with insulated or double-wall pipe

The only type of pipe which is permissible is insulated (double-walled) stainless steel, smooth on the inside, fixed to the wall. Flexible stainless steel pipe must not be used. At the bottom of the flue pipe, provide an inspection cap to allow periodic checking and cleaning, which must be done annually. Make a gas-tight connection to the flue pipe, using pipes and connectors as recommended by us. You must ensure that a windproof cowl should be fitted which complies with the standards in force.

Check with suitable instruments that there is a draught between 6 Pa and 10 Pa.

### Connection to the flue pipe

For proper functioning, the connecting pipe between the stove and the chimney or flue duct must have a slope of not less than 3% in the horizontal stretches, the length of which must not exceed 2 metres and the vertical distance between one tee connector and another (change of direction) must not be less than 1,5 m.

Check with suitable instruments that there is a draught between 6 Pa and 10 Pa. At the bottom of the flue pipe, provide an inspection cap to allow periodic checking and cleaning, which must be done annually.

Make a gas-tight connection to the flue pipe, using pipes and connectors as recommended by us.

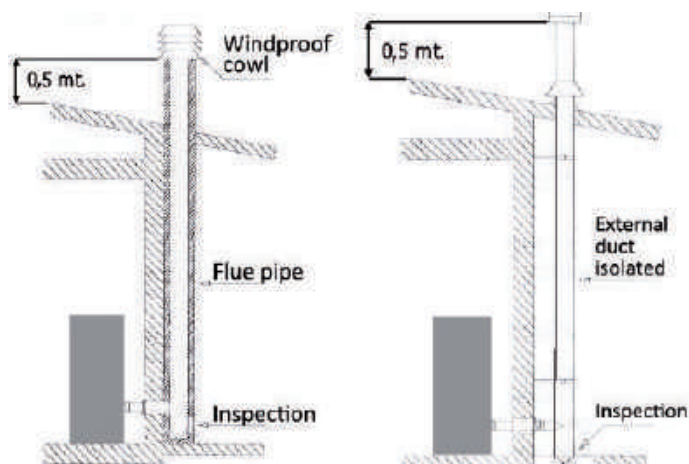
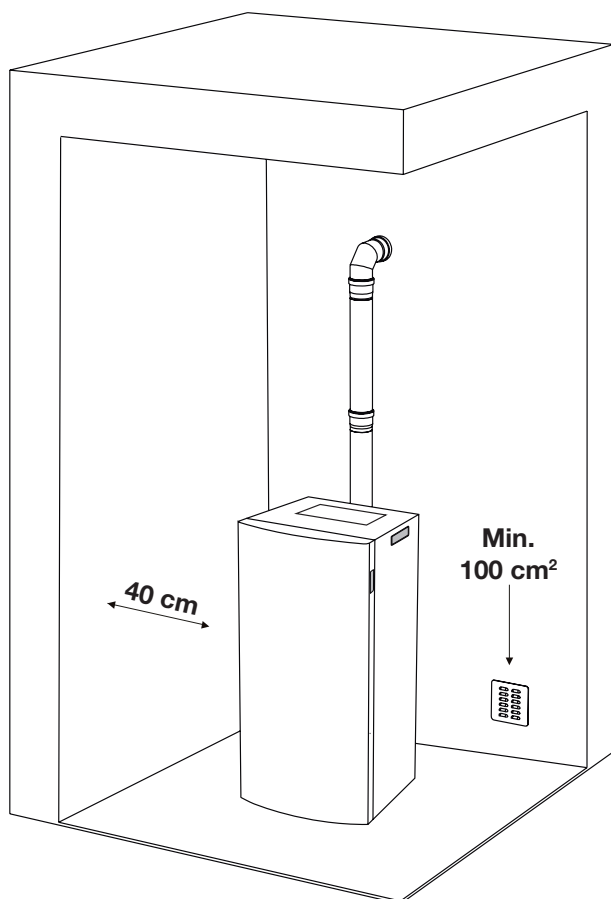
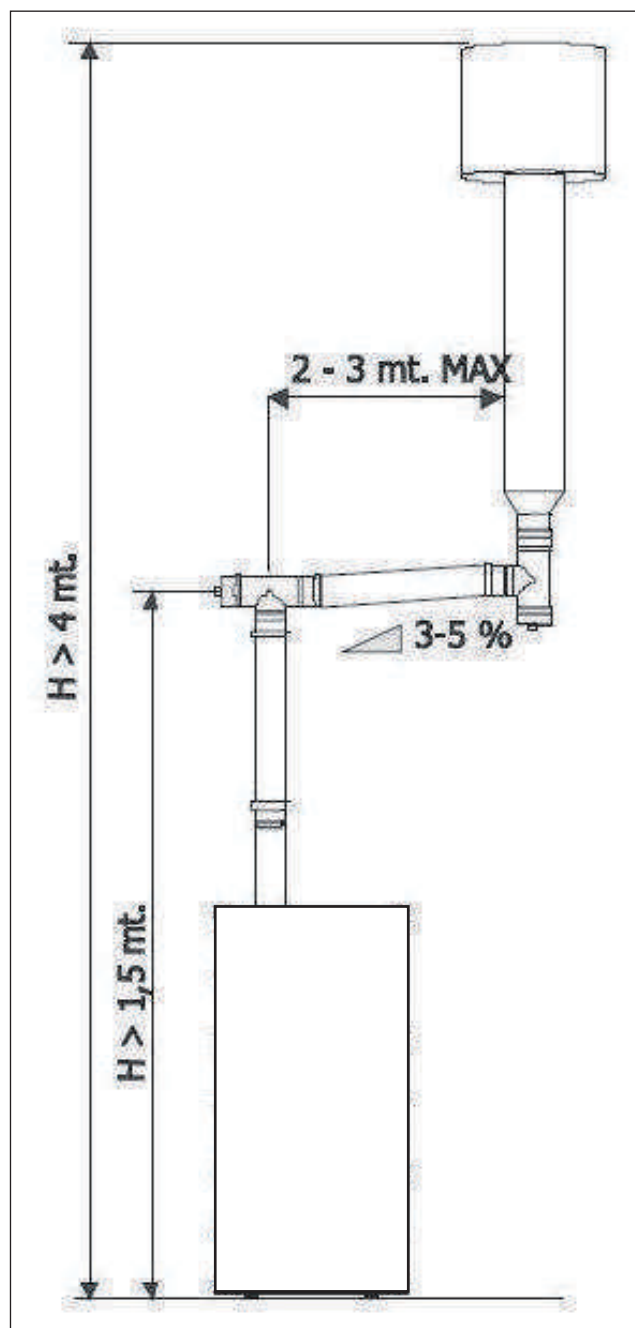
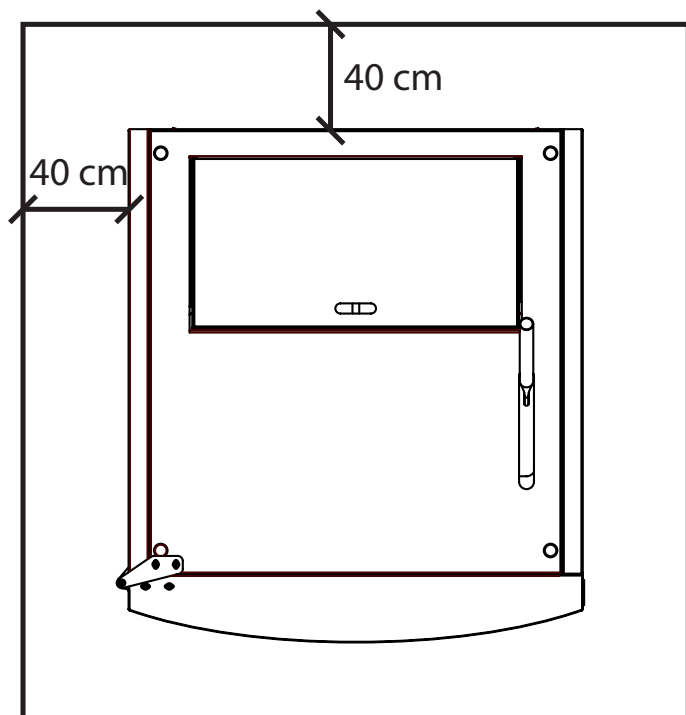


Fig. 2: connection to the flue pipe.

Fig. 3: connection to an external flue with insulated or double-wall pipe.

## Distance to objects

The boiler should be inspected on all sides, so you have to keep a distance of at least 40 cm at the back and sides. It is also recommended to keep the pellets and all flammable materials at a suitable distance



## REMARKS:

- the appliance must be installed by a qualified technician in possession of the technical and professional requirements according to the DM37/2008 that, under its responsibility, to ensure compliance with the rules of good technique.
- the boiler must be connected to a heating system and/or to a network of production of sanitary hot water, consistent with its performance and its power
- you need to keep in mind all laws and national, regional, provincial and municipal laws of the country in which you installed the device
- check that the floor is not flammable: if necessary use a suitable platform
- in the room where the generator must be installed to heat must not pre-exist or be installed with an extractor

- hood or ventilation ducts of the collective type. Should these devices be located in adjacent rooms communicating with the installation, and 'prohibited the simultaneous use of the heat generator, where there is a risk that one of the two rooms being placed in depression than the other
- it is not permissible to install in bedrooms or bathrooms
- for hydraulic connections (see next chapter) it is advisable to use where possible of hoses
- the boiler is equipped with a flue gas fans for the extraction of exhaust gases and works in depression with respect to the combustion chamber;
- the boiler works with low flue gas temperatures. During installation take adequate measures to prevent the formation of condensation.

In order to achieve the test report results, please load the performance parameters retained by the manufacturer and the qualified technician. They will use these parameters once verified that, during the installation, it is possible to reproduce the laboratory conditions.

## Plumbing system connection



The connection of the boiler to the plumbing system must be made **ONLY** by specialized personnel who are capable of carrying out installation properly, in compliance with current standards in the country of installation. The manufacturer will not be held responsible for damage to persons or things in the event of failed operation if the aforementioned warning is not complied with. It is mandatory to install an anti-condensate valve on the return of the system, set at 60 ° C. The valve is not supplied with the boiler.

### Closed vessel system

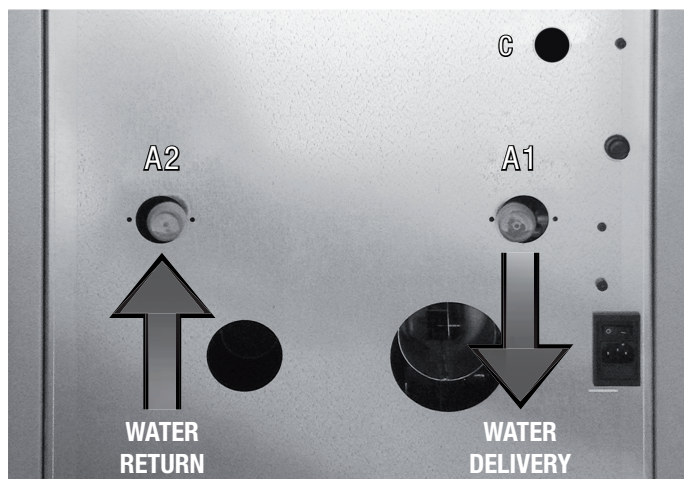
This product has been designed and built to work with closed vessel systems. In general, the closed vessel system has the following expansion as the expansion vessel pre-loaded.

In addition to the expansion device, the closed vessel system must be provided in accordance with current Italian

UNI 10412-2 (2009) by:

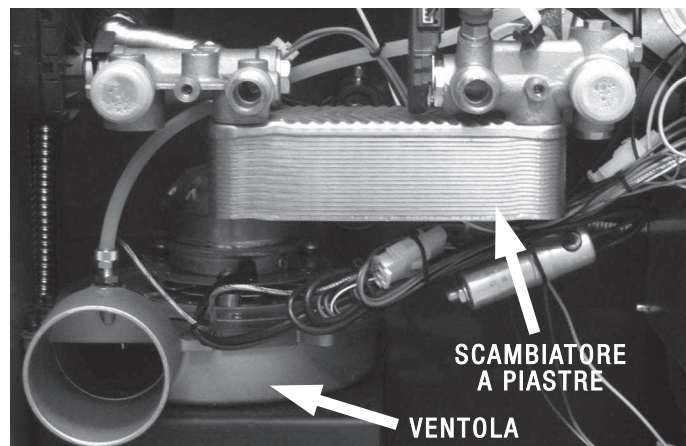
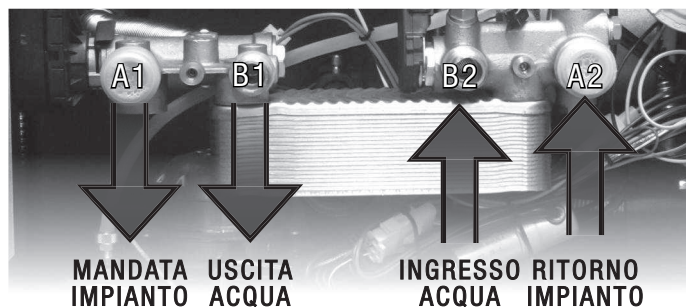
- safety valve
- thermostat control of the circulator
- device alarm sounds
- temperature Indicator
- pressure indicator
- audio alarm
- automatic adjustment
- safety thermostat with manual reset
- circulation system

### Diagram connection boiler



The pressure relief valve (C) must always be connected to a water drain pipe. The tube must be capable of with standing high temperature and pressure.

## Connection diagram for boiler equipped with kit for domestic hot water production



- A1 = heating water delivery 3/4 " M  
 A2 = heating water return 3/4 " M  
 B1 = domestic water flow pipe 1/2 " M  
 B2 = domestic water return pipe 1/2 " M

The boiler can also be equipped with a **full kit for the production of domestic hot water.**

This kit comprises:

- a plate heat exchanger
- a three-way diverter valve
- water flow switch
- pipes and unions for connection

The kit is preassembled by the manufacturer's task is to heat the domestic water from the water line of the dwelling. In the moment in which there is request for opening a hot water tap, the flow switch commands the diverter valve to convey the hot water contained inside of the boiler towards the plate heat exchanger. In the case in which the heater is turned off and there is demand for sanitary water, the heater after 30 seconds from the request, it automatically starts the ignition process to heat the water inside the boiler and then to heat the sanitary water.

### Directions for use

If the installation of the boiler provides interaction with another existing system complete with a heater (gas boiler, gas boiler, oil boiler, etc..) consult qualified personnel who can then answer the compliance of the system, as envisaged by the law in force.

### Flushing the system

**In accordance with the UNI-CTI 8065 is strongly recommended to wash the entire system before connecting it in order to get rid of residues and deposits.**

After flushing the system to protect it against corrosion and deposits, it is recommended the use of inhibitors.

Upstream from the stove, always install shutters so as to disconnect it from the plumbing system should it be necessary to move it, or when it requires routine and/or special maintenance. Connect the boiler using hoses so that the boiler is not too strictly connected to the system, and to allow slight movement.

These are as helpful as the supply and return piping system if the heating system is on a higher floor than the boiler.

The exhaust pipe pressure is connected temporarily to a carafe or a funnel to avoid, in case of overpressure, that the water gush bathrooms and the structure and the floor.

## Filling the thermostove funding of sanitary kit

Once all the water connections, proceed to check pressure seal by filling the boiler. During this operation, any air in the system is released from the **automatic vent valve**.



The filling pressure of the system **when cold** must be **1 bar**. During operation, if the system pressure drops (due to evaporation of dissolved gases in the water) to values lower than the minimum indicated above, the user must use the filling tap to bring the pressure back up to its normal pressure.

For proper operation of the boiler **when hot**, the pressure in the boiler must be **1,1 bar**.

## Replenishment of the System

The replenishment has to be slowly carried out in order to let the air bubbles flow out through the right outlets that are placed on the heating system.

In heating systems with a closed circuit the loading cold pressure of the system and the inflation pressure of the expanding vase must correspond.

- in heating systems with open vase, the direct contact between the circulating liquid and the air is allowed. During the heating-season the user must regularly check the circulating water level in the expansion vase. The content of water in the system of recirculation must be stable hold. Experiences show that the user must regularly check the water level every 14 days in order to maintain a stable water content.

The replenishment process must be carried out in case of necessity of more water when the boiler has cooled down.

These preventive measures aim to prevent the insurgence of thermic stress of the steel body of

the boiler.

- in systems with open vase, the pressure of water in boiler, when the system is cold, mustn't be lower than 0,3 bar;
- the water used to fill up the heating system must be decontaminate and without air.

The loading valve is required and must be provided in the hydraulic system.

This operation must be carried out with caution following these steps:

- open the vent's valve of the radiator ,of the boiler and the system;
- Gradually open the filling tap of the system checking that the automatic vent's valves, placed on the system, are regularly working;
- Close the vent's valves of the radiators as soon as the air flows out;
- check through the pressure gauge placed in the system that the pressure is reaching 1 bar (this is required only for systems with closed vase, you have to look for local rules that allow it); whereas for systems with open vase the restoration will be automatic;
- Close the filling tap of the system and then let the air flow out again through the vent's valve of the radiator;



**You must not mix water of the heating system with antifreeze or anticorrosion substances in wrong concentrations.**

**This could ruin the seals and provoke the insurgence of noises while operating.**

**The producer refuses any responsibility for damages towards persons, animals or things if this warning will not be respected.**

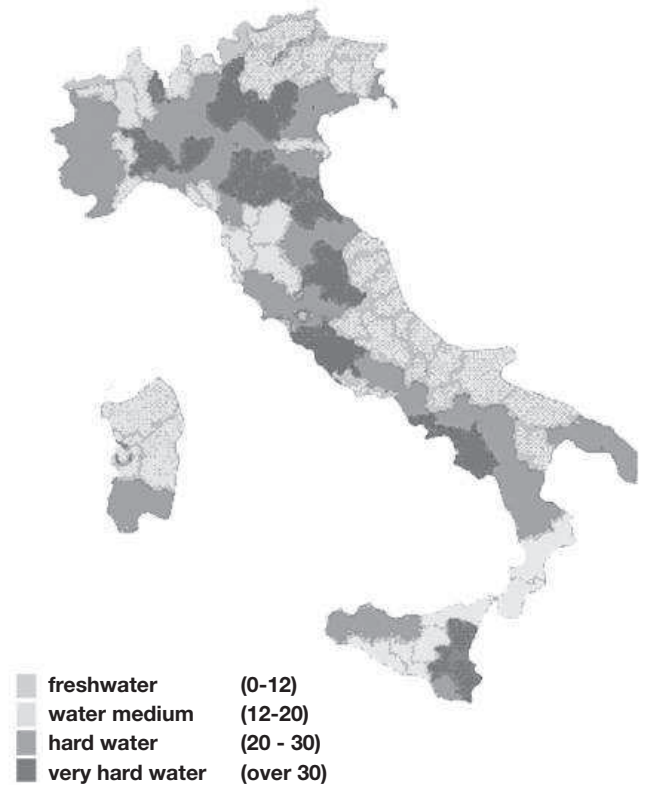


## Water Characteristics

The characteristics of the water used to fill the system are very important to prevent the build-up of mineral salts and the formation of incrustations along the pipes, in the boiler and in the heat exchangers. Therefore, please get your plumber's advice concerning:

- Hardness of water circulating in the system, to prevent problems of incrustation and limescale, especially in the domestic water heat exchanger (>25° French).
- Installation of a water softener (if water hardness > 25° French).
- Filling the system with treated water (demineralised).

If you have very extensive system, with a large amount of water, or which require frequent refilling, it is recommended the installation of water softening system. It 'should be noted that the encrustations drastically reduce performance because of their low thermal conductivity.



## Pellet

The pellets are cylinders of compressed wood, produced from sawdust and wood processing (chips and sawdust), generally produced by sawmills and carpenters. The binding capacity of the lignin contained in wood, allows to obtain a compact product without adding additives and foreign chemicals to the wood, is therefore obtained a natural fuel with high yield. The use of expired pellets or any other unsuitable material can damage parts of the boiler and impair proper operation: this can lead to the termination of the guarantee, and its producer responsibility.



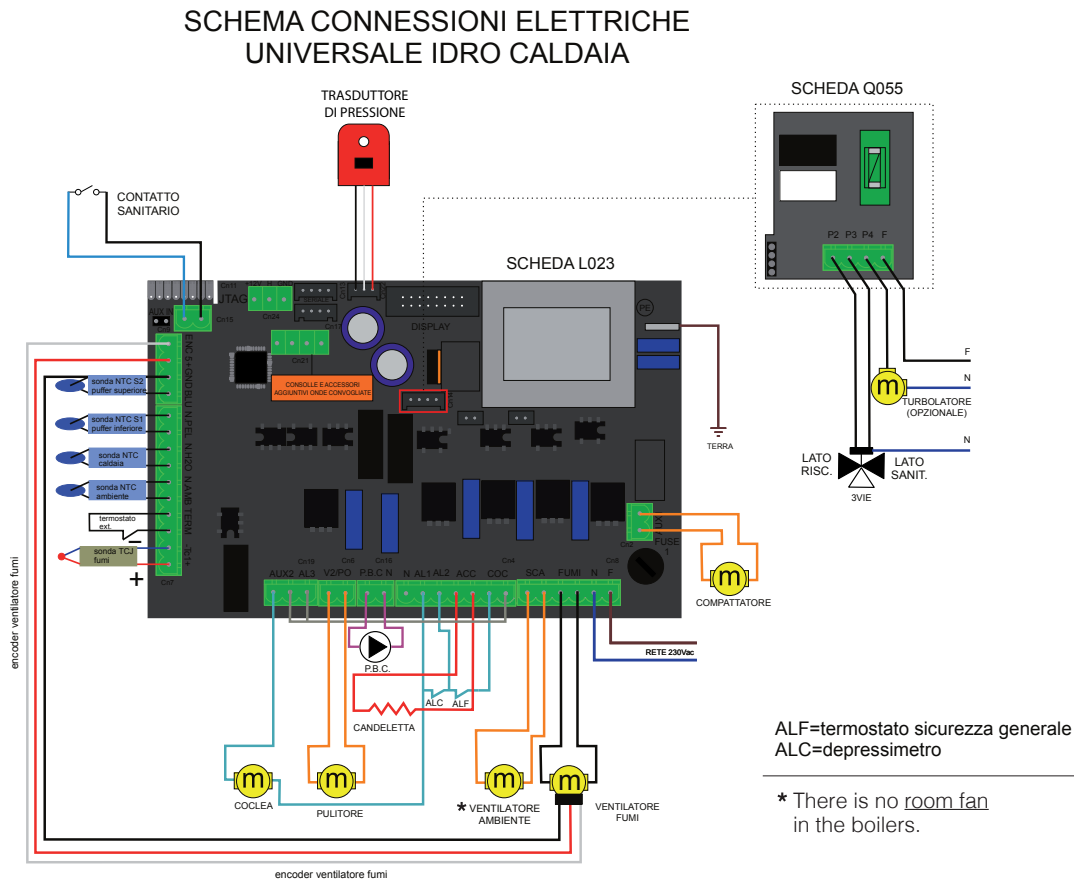
**For our boilers use pellets diameter 6 mm, length 30 mm and a maximum of 6% moisture. Store the pellets away from heat sources and not in humid environments or with explosive atmospheres.**

# Configuration of the hydraulic diagram of the boiler

BY A SPECIALIZED TECHNICIAN

Before starting the boiler, it is necessary to configure the hydraulic scheme on which we want to work. The boiler is set up to receive the clean contact of an external thermostat (open / closed, the thermostat must not give tension to the back. If the thermostat carries voltage to the board causing faults, the warranty is void), two temperature probes and a motorized valve . All these components can be connected via the terminal board on the back of the boiler.

## Electrical diagram of the control unit



### Per il tecnico specializzato:

To configure the hydraulic diagram, press the SET key and then scroll to the “Technical settings” menu with the power key. Press the SET key again to enter the menu and enter the access key in possession of only the technician authorized by the manufacturer. Confirm the password using the set key and the key of the power go to menu 3 “hydraulic scheme”. Confirm with the SET key and use the and keys to select the required hydraulic scheme number.

### For end user:

It is possible to change the boiler operating principle according to the season by choosing between summer and winter. To select the season press SET, the season selection will appear on the display. Then press the set key again and select the season with keys 1 and 2. Once selected, press the ON / OFF key to exit. The choice of season changes the boiler operation, see next chapter.

## Following the principles of operation of the various hydraulic diagrams.

Important considerations:



- healthcare will always have priority
- There are three types of stand-by:
  - Type 01:** the ambient temperature detected by the probe on the board has reached the SET AIR set
  - Type 02:** the water temperature in the boiler has reached the SET H2O set
  - Type 03:** the external thermostat has detected that the desired temperature has been reached and therefore the contact is open.


In this specific case the boiler behaves as follows:

If the thermostat carries voltage to the card causing faults, the warranty will expire.

To configure the thermostat, simply remove the jumper on the THERM terminal (see the tab on page 16) and connect our room thermostat, OPERATION BY A SPECIALIZED TECHNICIAN.

### How to select the type of Stand-by (OPERATION BY A SPECIALIZED TECHNICIAN):



Press the SET button; press button  to go to menu 09. Press the SET button again. Enter the access key and confirm it by pressing the SET key again. Press the  key to go to menu 9-5.

The display will show the different stand-by modes mentioned above, choose the mode using the  and  keys.

NOTE: The hydraulic scheme 00 is set by default, the WINTER season with stand-by mode 02.

When the Boiler is switched off manually or by programming, automatic ignitions exit from a stand-by state will not be possible.

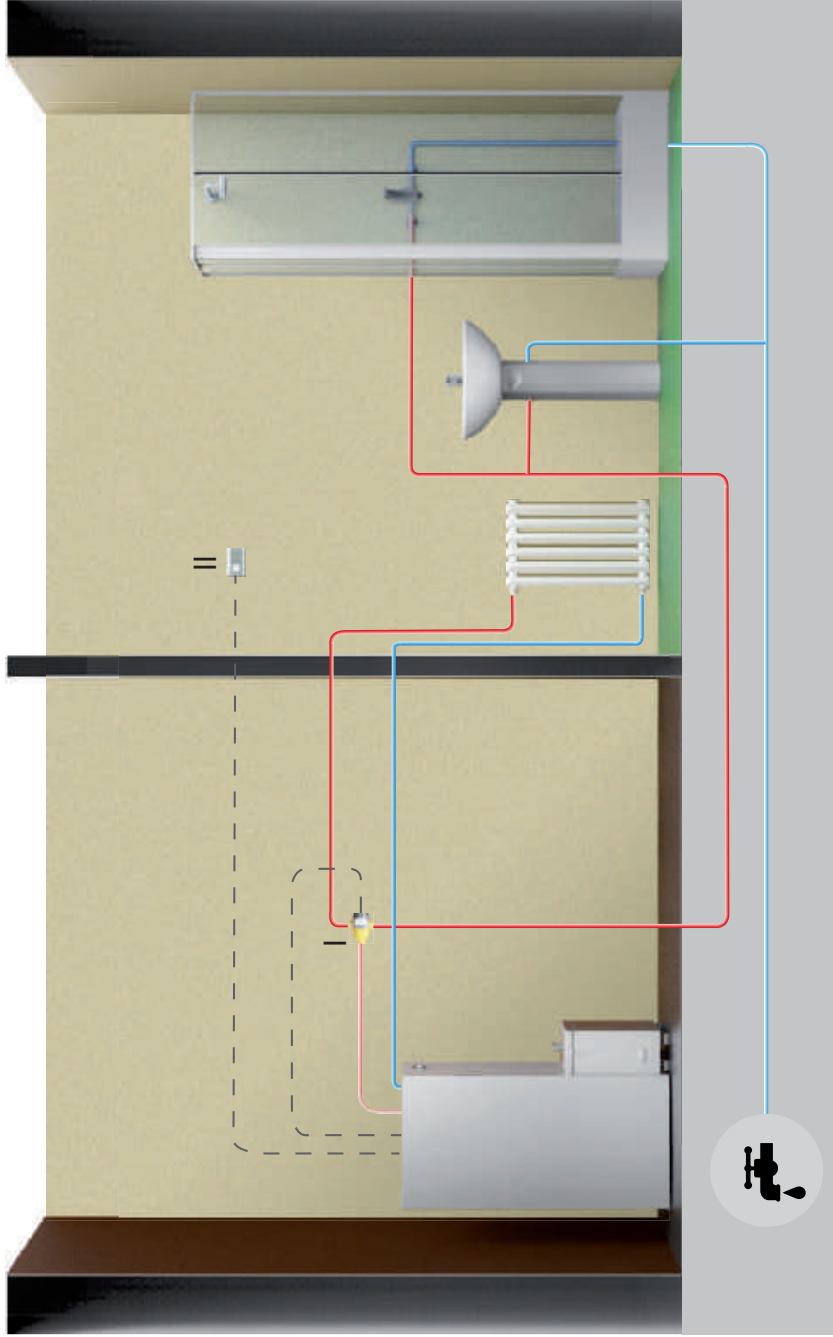
### How to enable or disable the stand-by mode:

Press the SET button. With the , key, go to menu 05 and confirm with the SET key. Use key  to select whether to enable (ON) or disable (OFF) the boiler stand-by function.

Press the ON / OFF button to exit 

**Let's see specifically the behavior of the boiler according to the hydraulic scheme, the presence and the stand-by mode and the chosen season**

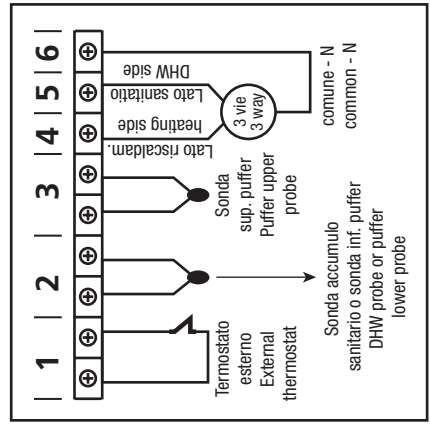
**Scheme 00** : Boiler connected to the heating circuit and to a sanitary kit equipped with a flow switch. Defeated scheme, the absence of the sanitary kit does not cause problems to the functioning of the boiler. The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler.



- a) To set the water temperature in the boiler, press the . Increase or decrease degrees with the keys e .
- b) To set the desired temperature in the room (using the probe on the board) press the key. Increase or decrease degrees with the and keys.
- c) To set the work power, press the key and adjust it with the e .

- I = Valve motorization (4 - 5 - 6)
- II = External thermostat ON / OFF or stand-by type 3 (optional) (1)

Terminal block: numerical correspondence for the various electrical connections.



Reaction from the stand-by state is when a heat increase is required to return to a chosen stand-by condition (when it is set to ON) or when there is a health risk.

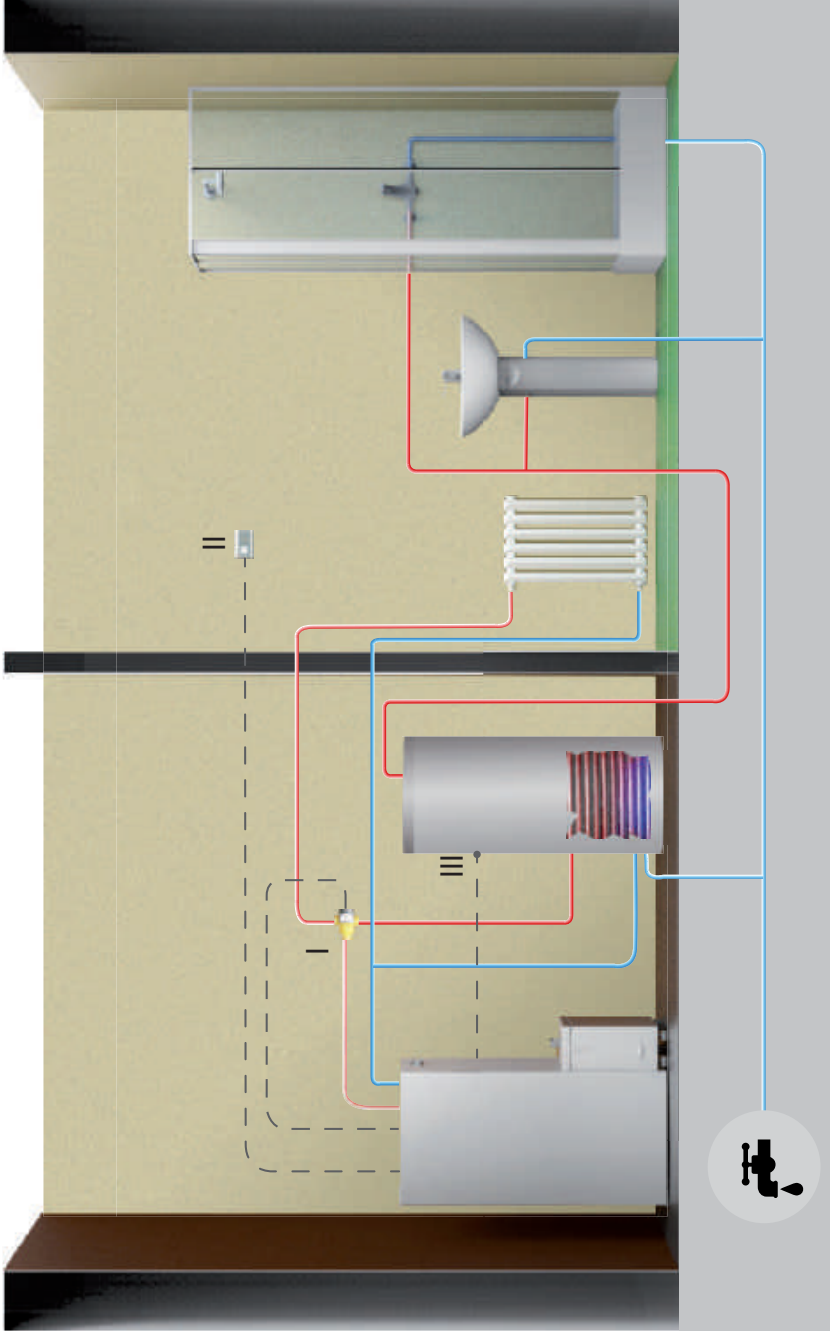
hydraulic scheme		stand-by	stand-by type	season	boiler circulator status	boiler status
HEATING + SANITARY	SANITARY DOES NOT CALL	OFF	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> SET H2O (a) OR IF AMB PROBE. > AIR SET (b)
HEATING + SANITARY	HEALTH CALL	OFF	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	ON	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	STAND-BY IF AMB PROBE > SET AMB. (B); MODULE SE H2O> SET H2O;
HEATING + SANITARY	HEALTH CALL	ON	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	OFF	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> SET H2O (a)
HEATING + SANITARY	HEALTH CALL	OFF	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	ON	02 (H2O)	WINTER	ON IF H2O > PARAM.25	STAND-BY IF PROBE H2O> SET H2O (a)
HEATING + SANITARY	HEALTH CALL	ON	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARIO NON CHIAMA	OFF	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE SE TERM. ES. SATISFIED OR IF H2O PROBE> SET H2O (a)
HEATING + SANITARY	HEALTH CALL	OFF	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE SE PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	ON	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	STAND-BY TERM. ES. SATISFIED; MODULE SE H2O> SET H2O; (B)
HEATING + SANITARY	HEALTH CALL	ON	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	OFF	ONLY 2 (H2O)	SUMMER	ON IF H2O > PARAM.25	STAND-BY IF H2O PROBE> SET FORWARD STAND-BY IN (a)
HEATING + SANITARY	HEALTH CALL	OFF	ONLY 2 (H2O)	SUMMER	ON IF H2O > PARAM.25	MODULE SE PROBE H2O> 80 ° C
HEATING + SANITARY	SANITARY DOES NOT CALL	ON	ONLY 2 (H2O)	SUMMER	ON IF H2O > PARAM.25	STAND-BY IF PROBE H2O> SET H2O (a)
HEATING + SANITARY	HEALTH CALL	ON	ONLY 2 (H2O)	SUMMER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C

**NB: By setting the "Summer" command, the Boiler will go into standby and will only switch back on if there is a sanitary water call.**

**Diagram 01:** the boiler is connected to a domestic hot water tank and to the heating circuit.

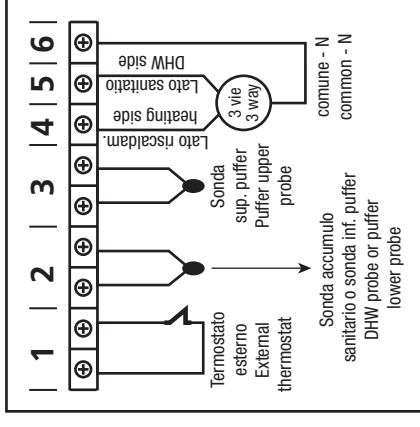
The boiler is switched off when the contact (thermostat) is satisfied. The boiler is switched on when the contact (thermostat) detects a temperature below SET ACS - ΔT (ΔT can be set by technical parameters).

The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler.



- I = Valve motorization (4 - 5 - 6)
- II = External thermostat ON / OFF or stand-by type 3 (optional) (1)
- III = ON / OFF thermostat on ACS tank (2)

Terminal block: numerical correspondence for the various electrical connections.



- a) To set the water temperature in the boiler, press the key. Increase or decrease degrees with keys and .
- b) To set the desired temperature in the room (using the probe on the board) press the key. Increase or decrease degrees with keys and .
- c) To set the work power press the key and adjust it with the and keys.

The rinsing from the stand-by state occurs automatically when a heat increase is required to return to satisfy the chosen stand-by condition (when this is set to ON) or when there is a health risk.

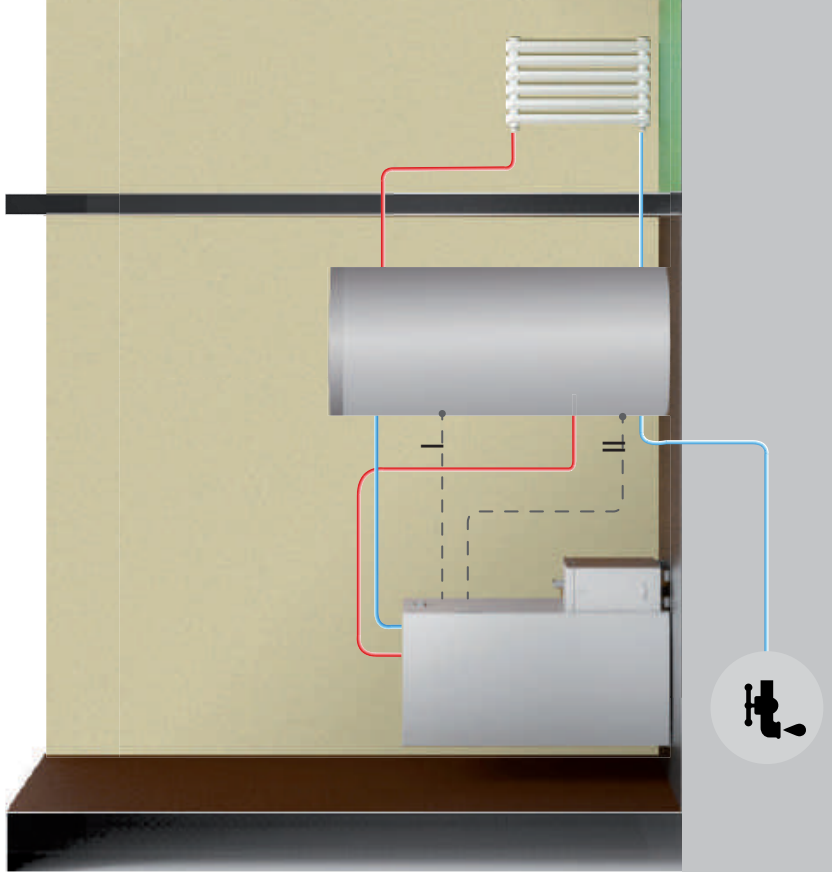
WINTER		stand-by	tipo stand-by	season	Circulator heater condition	state heating Boiler
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> SET H2O (a); IF AMB PROBE > AIR SET (b)
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE SE H2O> SET H2O;(a) STAND-BY IF AMB PROBE. > SET AMB ; (B)
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	01 (AMB.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> 80 ° C
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > SET H2O (a)
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	02 (H2O)	WINTER	ON IF H2O > PARAM.25	STAND-BY IF PROBE H2O > SET H2O (a)
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE IF EXTERNAL THERMOSTAT SA- TISFIED OR IF PROBE H2O> SET H2O (a)
HEATING + ACS IN CONTACT	SANITARY IN CALL	OFF	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	STAND-BY EXTERNAL THERMOSTAT SATISFIED; MODULE IF H2O> SET H2O; (to)
HEATING + ACS IN CONTACT	SANITARY IN CALL	ON	03 (TERM. ES.)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C
HEATING + ACS IN CONTACT	TERM. SAN. NOT IN CALL	OFF	01/02/03	SUMMER	ON IF H2O > PARAM.25	STAND-BY IF PROBE H2O > SET H2O (a)
HEATING + ACS IN CONTACT	TERM. SAN. NOT IN CALL	OFF	01/02/03	SUMMER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C
HEATING + ACS IN CONTACT	TERM. SAN. NOT IN CALL	ON	01/02/03	SUMMER	ON IF H2O > PARAM.25	STAND-BY IF PROBE H2O > SET H2O (a)
HEATING + ACS IN CONTACT	TERM. SAN. NOT IN CALL	ON	01/02/03	SUMMER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O > 80°C

### Scheme 02 : the boiler is connected to a technical water puffer.

The boiler is switched off when the upper contact (thermostat) is satisfied.

The boiler is switched on when the lower contact (thermostat) is not satisfied.

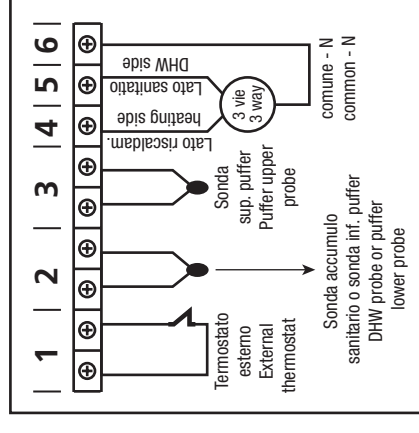
The heating water will then be taken from this puffer by means of the pumps and the relays are not controlled by the boiler control unit.



The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler.

- I = ON / OFF higher thermostat on Technical water Puffer.
- II = ON / OFF lower thermostat on Technical water Puffer.

Terminal block: numerical correspondence for the various electrical connections.



- a) To set the boiler water temperature, press the . Increase or decrease the degrees with the and .
- b) To set the desired temperature in the room (using the probe on the board) press the key. Increase or decrease degrees with the and keys.
- c) To set the work power, press the key and adjust it with the keys and .

The rinsing from the stand-by state occurs automatically when a heat increase is required to return to satisfy the chosen stand-by condition (when this is set to ON) or when there is a risk of hot water inside the puffer.

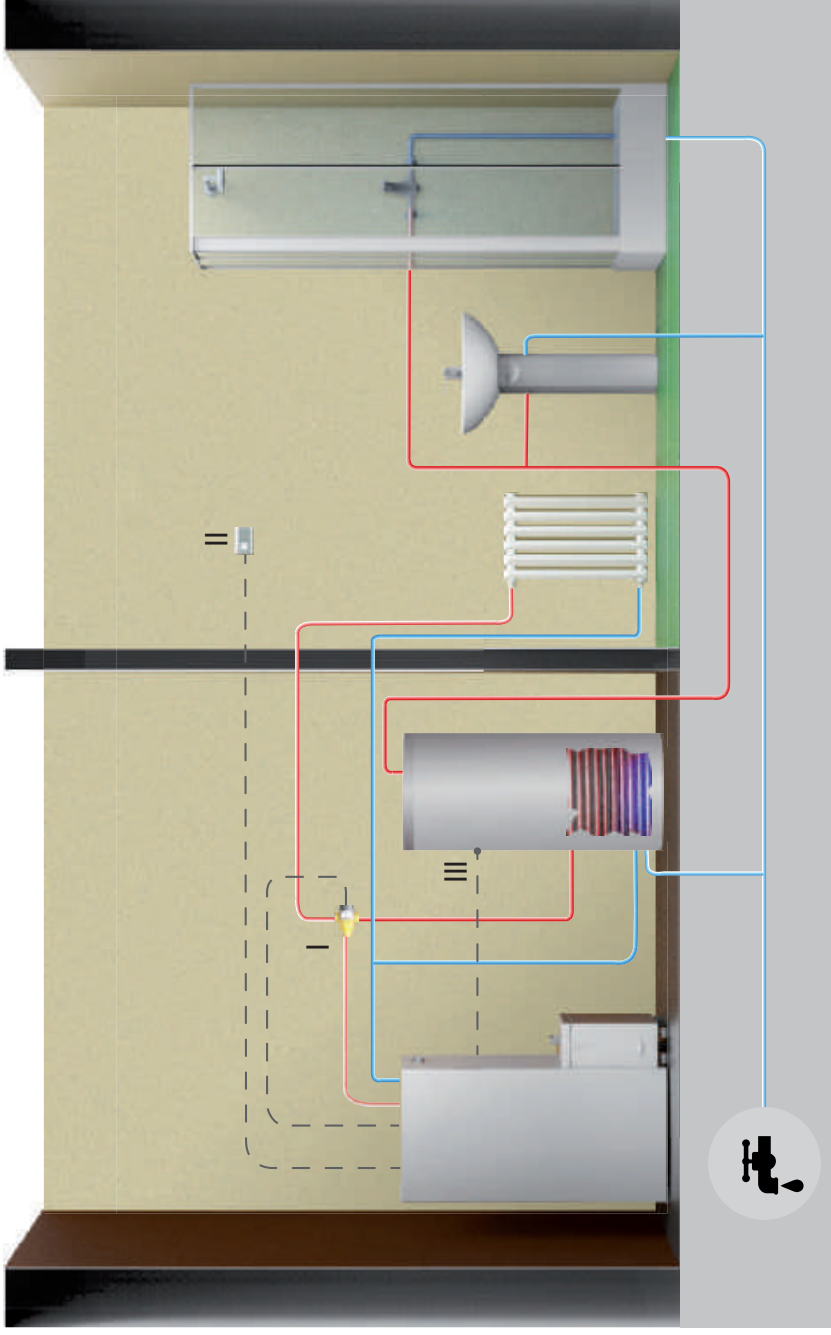


hydraulic scheme	stand-by	tipo stand-by	Season	Circulator heater condition	state heating Boiler
CONTACT PUFFER	OFF	01/02/03	WINTER / SUMMER	OFF	MODULE AND IF H2O PROBE> 80 ° STAND-BY FORCE
CONTACT PUFFER	OFF	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE
CONTACT PUFFER	OFF	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE
CONTACT PUFFER	OFF	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE
CONTACT PUFFER	ON	01/02/03	WINTER / SUMMER	OFF	STAND-BY
CONTACT PUFFER	ON	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE
CONTACT PUFFER	ON	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE
CONTACT PUFFER	ON	01/02/03	WINTER / SUMMER	ON IF H2O > PARAM.25	WORK AND IF H2O PROBE> 80 ° MODULE

**Scheme 03:** the boiler is connected to a domestic hot water tank and to the heating circuit.

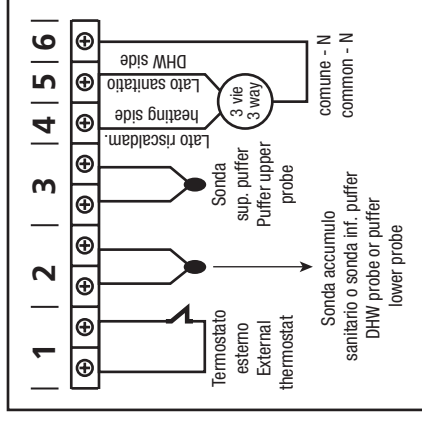
The boiler is switched off when the probe is satisfied. The boiler is switched on when the probe detects a lower temperature to SET ACS - ΔT (ΔT settable by technical parameters).

The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler.



- I = Valve motorization (4 - 5 - 6)
- II = External thermostat ON / OFF or stand-by type 3 (optional) (1)
- III = NTC10K probe on ACS tank (2)

Terminal block: numerical correspondence for the various electrical connections.



- a) To set the water temperature in the boiler press the key. Increase or decrease the degrees with the keys and .
- b) To set the desired temperature in the room (using the probe on the board) press the key . Increase or decrease degrees with the and keys
- c) To set the work power, press the key and adjust it with the and keys
- d) To adjust the working power, the desired temperature inside the DHW tank, press the button . Increase or decrease the desired degrees with the and .

The rinsing from the stand-by state occurs automatically when a heat increase is required to return to satisfy the chosen stand-by condition (when this is set to ON) or when there is a risk of hot water inside the puffer.

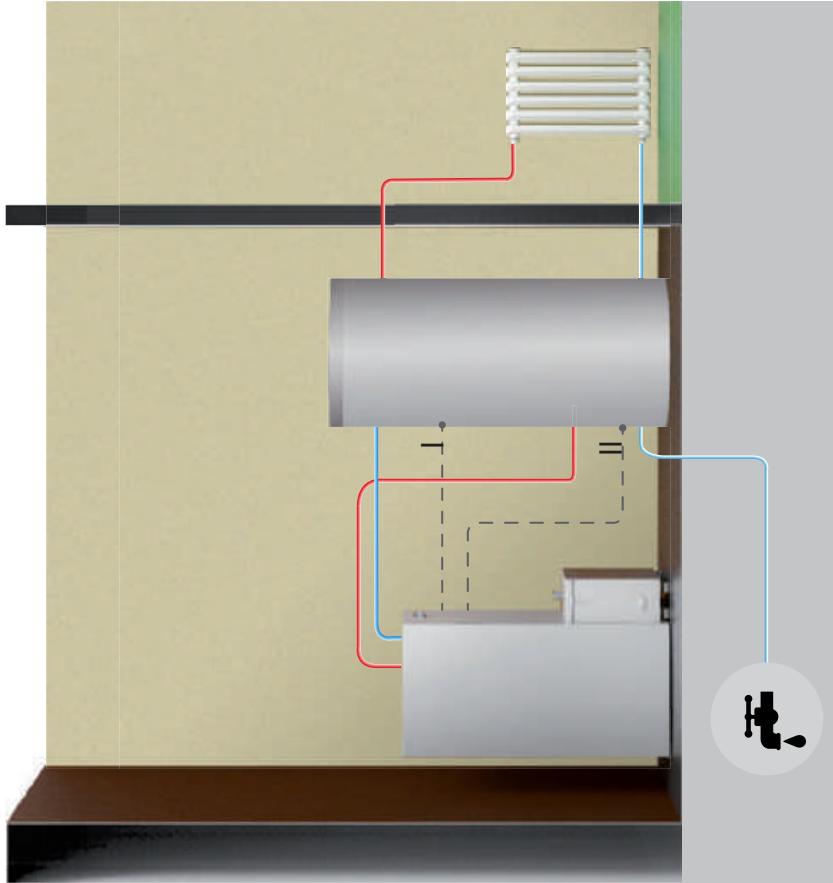
hydraulic scheme	stand-by	tipo stand-by	season	Circulator heater condition	state heating Boiler
HEATING + DHW WITH PROBE	OFF	01 (AMB.)	WINTER	ON IF H2O> PARAM.25	MODULE IF H2O PROBE> SET H2O (a) OR IF AMB PROBE > SET (b)
HEATING + DHW WITH PROBE	OFF	01 (AMB.)	WINTER	ON IF H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET DHW + 10 (d)
HEATING + DHW WITH PROBE	ON	01 (AMB.)	WINTER	ON IF H2O> PARAM.25	STAND-BY IF AMB PROBE > AIR SET (b)
HEATING + DHW WITH PROBE	ON	01 (AMB.)	WINTER	ON IF H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	OFF	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> SET H2O (a)
HEATING + DHW WITH PROBE	OFF	02 (H2O)	WINTER	ON IF H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	ON	02 (H2O)	WINTER	ON IF H2O > PARAM.25	MODULE IF PROBE H2O> SET H2O (a)
HEATING + DHW WITH PROBE	ON	02 (H2O)	WINTER	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	OFF	03 (TERM. ES.)	WINTER	ON SE H2O> PARAM.25	MODULA IF THERMOSTAT EXTERNAL SATISFIED
HEATING + DHW WITH PROBE	OFF	03 (TERM. ES.)	WINTER	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	ON	03 (TERM. ES.)	WINTER	ON SE H2O > PARAM.25	STAND-BY THERMOSTAT EXTERNAL SATISFIED; MODULE SE H2O> SET H2O (a);
HEATING + DHW WITH PROBE	ON	03 (TERM. ES.)	WINTER	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	OFF	ONLY 2 (H2O)	<b>SUMMER</b>	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	STAND-BY IF DHW PROBE> SET ACS + 1 AND FORCE ST-BY IN ON (d)
HEATING + DHW WITH PROBE	OFF	ONLY 2 (H2O)	<b>SUMMER</b>	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	MODULE IF PROBE H2O> SET ACS +10 (d)
HEATING + DHW WITH PROBE	ON	ONLY 2 (H2O)	<b>SUMMER</b>	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	STAND-BY IF DHW PROBE> SET ACS + 10 (d)
HEATING + DHW WITH PROBE	ON	ONLY 2 (H2O)	<b>SUMMER</b>	ON SE H2O> SON ACS AND IF H2O> PR PUMP ON	MODULA SE SONDA H2O > SET ACS +10

**Scheme 04 :** the Boiler is connected to a technical water puffer.

The Boiler is turned off when the upper probe is satisfied.

The heating Boiler is switched on when the inferior probe is not satisfied.

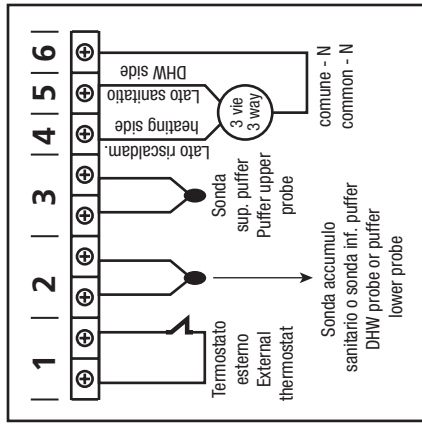
The heating water will then be taken from this puffer by means of the pumps and the non-commanding relay from the Boiler's control unit.



The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler

- I = ON / OFF higher thermostat on Technical water Puffer.
- II = ON / OFF lower thermostat on Technical water Puffer.

Terminal block: numerical correspondence for the various electrical connections.

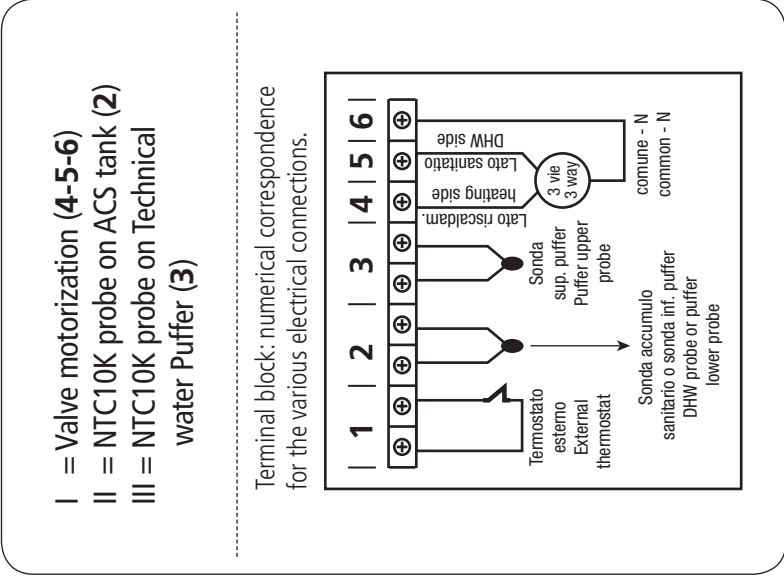
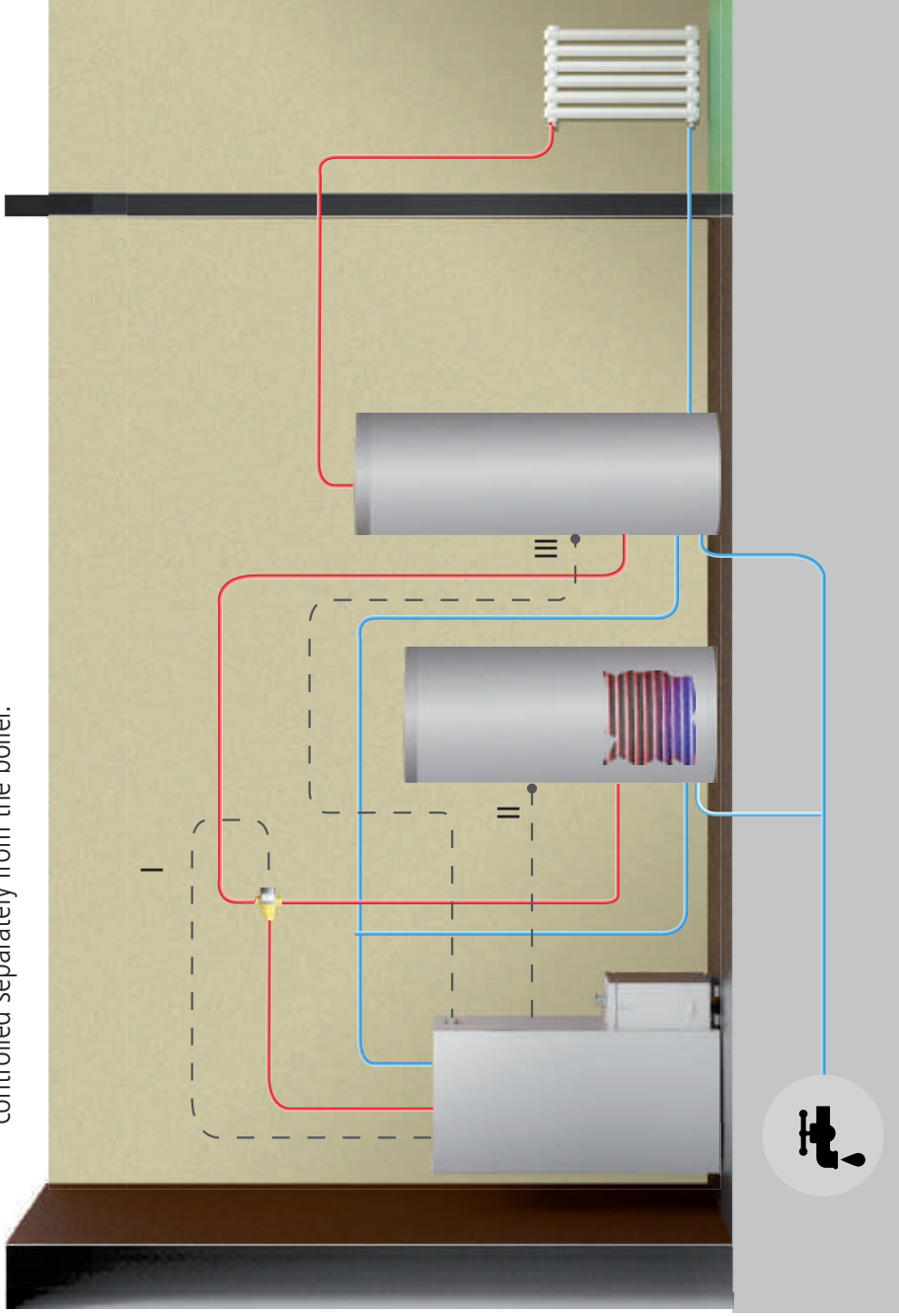


- a) To set the temperature at the top of the puffer, press the key. Use the and keys to select the desired degrees
- b) To set the temperature on the bottom of the puffer, press the key and use the and keys to select the desired degrees
- c) To set the work power, press the key and adjust it with the and keys.

The restart from the stand-by state occurs automatically when the temperature detected by the lower puffer probe is lower than the set temperature (b)

hydraulic scheme	stand-by	tipo stand-by	Season	3 way	Circulator heater condition	state heating Boiler
2-SIDE PUFFER (4)	OFF	01/02/03	WINTER / SUMMER	OFF	OFF	MODULE AND IF H2O PROBE > 80 ° STAND-BY FORCE
2-SIDE PUFFER (4)	OFF	01/02/03	WINTER / SUMMER	ON	ON IF H2O > S1 AND S2 AND IF H2O > PR PUMP ON	H2O PROBE > 80 ° MODULE
2-SIDE PUFFER (4)	ON	01/02/03	WINTER / SUMMER	OFF	OFF	STAND-BY
2-SIDE PUFFER (4)	ON	01/02/03	INVERNO/ ESTATE	ON	ON IF H2O > S1 AND S2 AND IF H2O > PR PUMP ON	H2O PROBE > 80 ° MODULE

**Scheme 05 :** the boiler is connected to a technical water puffer.  
 The boiler is switched off when the upper probe is satisfied.  
 The boiler is switched on when the inferior probe is not satisfied.  
 The heating water will then be taken from this puffer by means of the pumps and the relays are not controlled by the boiler control unit.  
 The scheme is indicative and wants to demonstrate only the components that can be managed by the boiler. Any relay pumps must be controlled separately from the boiler.



- a) To set the temperature in the DHW tank, press the key. Use the and keys to select the desired degrees
- b) To set the temperature in the technical water puffer, press the key and use the and keys to select the desired degrees
- c) To set the work power press the key and adjust it with the keys and

The restart from the stand-by state occurs automatically when the temperature detected by the lower puffer probe is lower than the set temperature (b)

hydraulic scheme	stand-by	tipo stand-by	season	pump	state heating Boiler
PUFFER + DHW PROBE BOILER	OFF	01/02/03	WINTER	ON IF H20 + 5> PROBE PUFFER	MODULATE AND IF H20 PROBE> 80 ° STAND-BY FORCE
PUFFER + DHW PROBE BOILER	ON	01/02/03	WINTER	ON IF H20> PROBE DHW AND IF H20> PR PUMP ON	WORK AND MODULE PROBE H20> 80 °
PUFFER + DHW PROBE BOILER	OFF	01/02/03	WINTER	ON IF H20> PROBE PUFFER AND IF H20> PR PUMP ON	WORK AND MODULATE H20 PROBE> 80 °
PUFFER + DHW PROBE BOILER	ON	01/02/03	WINTER	ON IF H20> DHW PROBE AND IF H20> PR PUMP ON	WORK AND MODULATE H20 PROBE> 80 °
PUFFER + DHW PROBE BOILER	OFF	01/02/03	WINTER	ON IF H20+5 > PROBE PUFFER	STAND-BY
PUFFER + DHW PROBE BOILER	ON	01/02/03	WINTER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	WORK AND MODULATE H20 PROBE> 80 °
PUFFER + DHW PROBE BOILER	OFF	01/02/03	WINTER	ON IF H20 > PROBE PUFFER AND IF H20> PR PUMP ON	WORK AND MODULATE H20 PROBE> 80 °
PUFFER + DHW PROBE BOILER	ON	01/02/03	WINTER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	WORK AND MODULATE H20 PROBE> 80 °
PUFFER + DHW PROBE BOILER	ON	SOLO 2 (H2O)	SUMMER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	STAND-BY IF DHW PROBE> SET DHW + 1 AND FORCE ST-BY IN ON
PUFFER + DHW PROBE BOILER	ON	SOLO 2 (H2O)	SUMMER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	MODULATE IF H20 PROBE> SET DHW +10
PUFFER + DHW PROBE BOILER	ON	SOLO 2 (H2O)	SUMMER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	STAND-BY IF DHW PROBE> SET DHW + 1
HEATING + DHW WITH PROBE	ON	SOLO 2 (H2O)	SUMMER	ON IF H20 > PROBE DHW AND IF H20> PR PUMP ON	MODULATE IF PROBE H20> SET DHW +10

**NB: Keeping the "SUMMER" command set, the technical water Puffer is always considered satisfied.**

## Boiler ignition



**Remove any components which might burn from the firebox and from the glass (various instructions and adhesive labels)**

### Charge pellet

Fuel is loaded from the upper part of the boiler by opening a door. Pour the pellets in the hopper. When empty, this is easier if performed in two steps:

- Pour half of the contents of the bag into the hopper and wait for the fuel to settle on the bottom.
- Then pour in the rest.




**Never remove the protection grille in the hopper. When filling, do not let the sack of pellets touch any hot surfaces.**





**The brazier should be cleaned before each starting.**

### Control Panel (Fig. 2)



Button  is used to switch on and / or off the boiler and to exit programming.

Buttons  and  are used to adjust temperature, for displays and for the programming functions.

Buttons  and  are used to adjust heating power.

Button  e  is used to adjust temperature and programming functions.

The upper and lower displays are used to view different messages.

LED	SYMBOL	DESCRIPTION
1		The LED is on when the parameter UT01 on the menu is not on OFF and the weekly or daily programming are set.
2		The LED starts up every time the boiler is loading pellets
3		The LED blinks when the board signals a change in temperature or power set by the infrared remote control.
4		The LED is on when the room temperature reaches the value set on the menu SET Water.
5	SET	The LED blinks to indicate that you are entering the menu user/technician or that you are modifying the temperature set.
6		The LED switches on when the water circulator is working.



**It is advisable to use dry wood pellets, up to 6 mm in diameter.**



## Preliminary checks

Before switching on the pellet boiler, make sure that the pellet hopper is full, the combustion chamber is clean, the glass door is closed, the power supply plug is connected and the switch on the back is set to "1."

## Information on the display



### TURNED OFF

The Boiler is off.



### TURNED ON

The Boiler is in the first ignition phase.  
The glow plug and fume extractor are active.



### LOAD PELLETT

In this phase of the ignition process the Boiler starts loading the pellets into the brazier.  
The glow plug, the fume extractor and the cochlea engine are active.



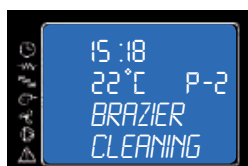
### FIRE PRESENT

In this phase of the ignition process the Boiler starts loading the pellets into the brazier.  
The fume extractor and the cochlea engine are active.



### WORK

The Boiler is working, in this case at power 3.  
The detected room temperature is 21 ° C. During normal work, the fumes fan, the auger motor and the room fan are active.



### BRAZIER CLEANING

The Boiler is cleaning the basket.  
The smoke extractor runs at maximum speed and the pellet load is at minimum.

## Alarm signals

In the event of a working defect, the system informs the user about the type of failure occurred. The following table summarises the alarms, kind of problem and possible solution:

Display		Kind of problem	Solution
ALAR 1	BLACK OUT	There is no power supply	As soon as the power supply is back, the Boiler starts a cooling cycle. After completing the cycle it starts working automatically
ALAR 2	PROBE EXHAUST	The smokes sensor is broken or not connected to the pcb	Contact an Authorized Assistance Center
ALAR 3	HOT EXHAUST	Smokes temperature too high	Switch off the Boiler, allow it to cool down and perform ordinary cleaning. If the problem persists, contact an Authorized Assistance Center for cleaning the Boiler and the flue
ALAR 4	FAN FAILURE	Smokes extractor blocked or broken	Contact an Authorized Assistance Center
ALAR 5	NO LIGHTIN	The Boiler cannot start up This is the first light-up	Fill in the tank with pellets Start up again
ALAR 6	NO PELLET	The pellet boiler switched off while working	Fill in the tank with pellets
ALAR 7	SAFETY THERMAL	The water temperature exceeds 90°C. The circulating pump is blocked or there is no water in the hydraulic system	Check the power supply on the pump. Check limestone does not block the pump impeller
ALAR 8	FAILURE DEPRESS	Obstructed flue	Clean the flue or check there are no obstructed grids near the smokes exhaust
ALAR B	ERROR TRIAC COCLEA	The cochlea loads too much pellet	Contact an Authorized Assistance Center
ALAR C	PROBE WATER	Water probe faulty	Contact an Authorized Assistance Center
ALAR D	HOT WATER	Water temperature too high	Allow the boiler to cool down. If the problem persists, contact an Authorized Assistance Center and have the hydraulic system checked
ALAR E	PRESS WATER	Water pressure too high	Allow the boiler to cool down. If the problem persists, contact an Authorized Assistance Center and have the hydraulic system checked
SERV		The Boiler has worked for 1300 hours. Supplementary maintenance required	Contact an Authorized Assistance Center

**Regular checks should be carried out by the user, who should only contact the Authorized Assistance Center if no solution is found.**

# Programming menu

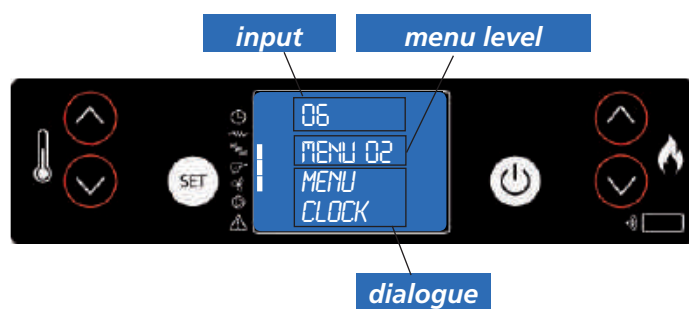
## Menu 02 SET CLOCK

To access the set clock option, press the "SET" button (3), with the button - (5) scroll through the submenus until MENU 02 - SET CLOCK and with buttons 1 and 2 select the current day. Press the "SET" button (3) to confirm.

Then use buttons 1 and 2 to set the time and press "SET" (3) to advance to the minutes setting by pressing buttons 1 and 2. By pressing set again it's possible to access various submenus in order to set the date, day, month, and year. To do so, repeat the steps indicated above, using buttons 1, 2, and 3.

The following table briefly describes the structure of the menu, focusing only on those selections which are available to the user.

level 1	level 2	level 3	level 4	value
02 - set clock				
	01 - day			day of the week
	02 - hour			hour
	03 - minutes			minutes
	04 - day			day of the month
	05 - month			month
	06 - year			year



Set the current time and date. The device comes equipped with a lithium battery that allows the internal clock to operate autonomously for over 3-5 years.

## Menu 03 SET CHRONO

Press the "SET" button (3) and then button 5 to arrive at the desired menu; press "SET" (3) to enter.

Enter menu M-3-1 and with buttons 1 and 2 select whether or not to activate the thermostat (on/off), which allows you to program the automatic ignition of the Boiler.

Once the thermostat is activated/deactivated, press button "4" (OFF) and continue scrolling through the submenus using button 5. Select which submenu you wish to enter in order to access the daily, weekly, and weekend programmes.

To set the ignition times and days repeat the previous steps:

- access the submenu using "SET" (3)
- adjust the days, times, and activation status (on/off) with buttons 1 and 2
- confirm by pressing the "SET" button (3)
- exit from the submenu/menu with button 4 to turn it off

The following table briefly describes the structure of the menu, focusing only on those selections which are available to the user.

level 1	level 2	level 3	level 4	value
03 - set crono				
	01 - abilita crono			
		01 - abilita crono		on/off
	02 - program. giorno			
		01 - crono giorno		on/off
		02 - start 1 giorno		ora
		03 - stop 1 giorno		ora
		04 - start 2 giorno		ora
		05 - stop 2 giorno		ora

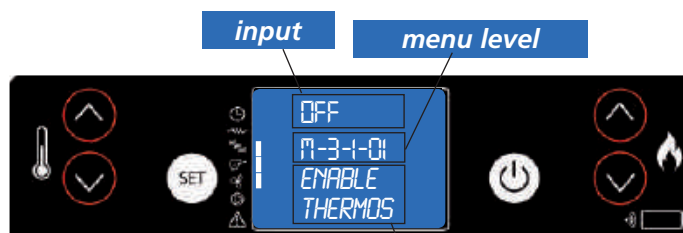
level 1	level 2	level 3	level 4	value
03 - set thermostat				
	01 - activate thermos.			
		01 - activate thermos.		on/off
	02 - day programme			
		01 - daily thermostat		on/off
		02 - start 1 day		hour
		03 - stop 1 day		hour
		04 - start 2 day		hour
		05 - stop 2 day		hour
	03 - week program.			
		01 - week thermostat		on/off
		02 - start program. 1		hour
		03 - stop program. 1		hour
		04 - monday progr. 1		on/off
		05 - tuesday progr. 1		on/off
		06 - wednesday prog. 1		on/off
		07 - thursday prog 1		on/off
		08 - friday prog 1		on/off
		09 - saturday prog 1		on/off
		10 - sunday prog 1		on/off
		11 - start program. 2		hour
		12 - stop program. 2		hour
		13 - monday progr. 2		on/off
		14 - tuesday progr. 2		on/off
		15 - wednesday prog. 2		on/off
		16 - thursday prog 2		on/off
		17 - friday prog 2		on/off
		18 - saturday prog 2		on/off
		19 - sunday prog 2		on/off
		20 - start program. 3		hour
		21 - stop program. 3		hour
		22 - monday progr. 3		on/off
		23 - tuesday progr. 3		on/off
		24 - wednesday prog. 3		on/off
		25 - thursday prog 3		on/off
		26 - friday prog 3		on/off
		27 - saturday prog 3		on/off
		28 - sunday prog 3		on/off
		29 - start program. 4		hour
		30 - stop program. 4		hour
		31 - monday progr. 4		on/off
		32 - tuesday progr. 4		on/off
		33 - wednesday prog. 4		on/off
		34 - thursday prog. 4		on/off

		35 - friday prog. 4		on/off
		36 - saturday prog. 4		on/off
		37 - sunday prog. 4		on/off
	04 - week-end program.			
		01 - therm. week-end		
		02 - start 1		
		03 - stop 1		
		04 - start 2		
		05 - stop 2		

## Menu 03 SET CHRONO

### Submenu 03 - 01 - activate thermostat

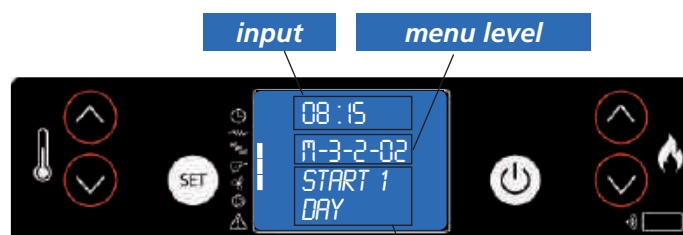
This allows you to activate and deactivate all of the functions of the thermostat



dialogue

### Submenu 03 - 02 - daily programme

This allows you to enable, disable, and set the daily functions of the thermostat.



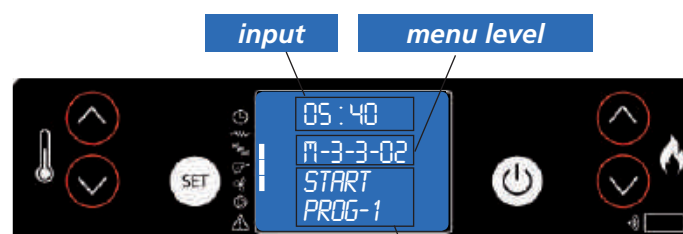
dialogue

It's possible to set two operating ranges delimited by the times set according to the following table where the OFF setting tells the clock to ignore the command:

selezione	significato	valori possibili
START 1	ora di attivazione	ora - OFF
STOP 1	ora di disattivazione	ora - OFF
START 2	ora di attivazione	ora - OFF
STOP 2	ora di disattivazione	ora - OFF

### Submenu 03 - 03 - weekly programme

This allows you to enable, disable, and set the weekly functions of the thermostat.



dialogue

The weekly programmer has 4 independent programmes whose final effect is composed of the combination of the 4 individual programmes. The weekly programmer can be activated or deactivated. Additionally, by setting OFF in the time field, the clock ignores the corresponding command.



**Plan programming carefully in order to avoid overlapping activation/deactivation times in a single day in different programmes.**

PROGRAMME 1			
menu level	selection	meaning	possible values
02-03-02	START PROGRAM 1	activation time	time - OFF
02-03-03	STOP PROGRAM 1	shut-off time	time - OFF
02-03-04	MONDAY PROGRAM 1	reference day	on/off
02-03-05	TUESDAY PROG 1		on/off
02-03-06	WEDNESDAY PROG 1		on/off
02-03-07	THURSDAY PROGR 1		on/off
02-03-08	FRIDAY PROGRAM 1		on/off
02-03-09	SATURDAY PROGR 1		on/off
02-03-10	SUNDAY PROGR 1		on/off

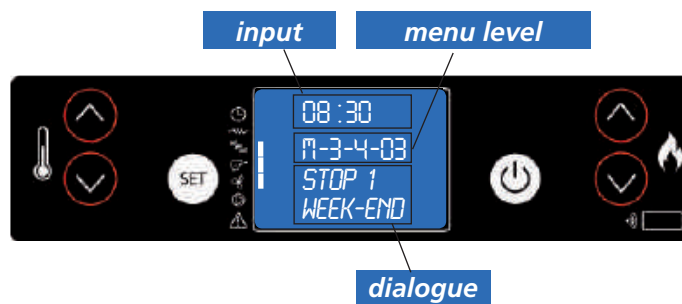
PROGRAMME 2			
menu level	selection	meaning	possible values
03-03-11	START PROGRAM 2	activation time	time - OFF
03-03-12	STOP PROGRAM 2	shut-off time	time - OFF
03-03-13	MONDAY PROGRAM 2	reference day	on/off
03-03-14	TUESDAY PROG 2		on/off
03-03-15	WEDNESDAY PROG 2		on/off
03-03-16	THURSDAY PROGR 2		on/off
03-03-17	FRIDAY PROGRAM 2		on/off
03-03-18	SATURDAY PROGR 2		on/off
03-03-19	SUNDAY PROGR 2		on/off

PROGRAMME 3			
menu level	selection	meaning	possible values
03-03-20	START PROGRAM 3	activation time	time - OFF
03-03-21	STOP PROGRAM 3	shut-off time	time - OFF
03-03-22	MONDAY PROGRAM 3	reference day	on/off
03-03-23	TUESDAY PROG 3		on/off
03-03-24	WEDNESDAY PROG 3		on/off
03-03-25	THURSDAY PROGR 3		on/off
03-03-26	FRIDAY PROGRAM 3		on/off
03-03-27	SATURDAY PROGR 3		on/off
03-03-28	SUNDAY PROGR 3		on/off

PROGRAMME 4			
menu level	selection	meaning	possible values
03-03-29	START PROGRAM 4	activation time	time - OFF
03-03-30	STOP PROGRAM 4	shut-off time	time - OFF
03-03-31	MONDAY PROGRAM 4	reference day	on/off
03-03-32	TUESDAY PROG 4		on/off
03-03-33	WEDNESDAY PROG 4		on/off
03-03-34	THURSDAY PROGR 4		on/off
03-03-35	FRIDAY PROGRAM 4		on/off
03-03-36	SATURDAY PROGR 4		on/off
03-03-37	SUNDAY PROGR 4		on/off

### Submenu 03 - 04 - program week-end

This allows you to enable, disable, and set the weekend functions of the thermostat (days 5 and 6, or Saturday and Sunday).



### REMARKS:

- in order to avoid confusion and unwanted start-ups or shutdowns, activate only one programme at a time unless you know exactly what you'd like to achieve
- deactivate the daily program if you want to use the weekly program
- always leave the weekend programme deactivated if you use weekly programmes 1, 2, 3, and 4.
- activate the weekend programme only after you have deactivated the weekly programme.

### Menu 04 - select language

Press the SET button to access the menu and press  (5) up to the MENU 04 - SELECT LANGUAGE. Then press the SET button to access the menu. Select the desired language using the keys  (1) e  (2)

# Failure on electrical devices

## Failed light-up

If the flame does not light up during the switching on or if the smokes temperature does not reach a suitable value in the foreseen time gap, the boiler switches off and you will read the words **ALAR NO ACC** on the display. Press the key "On/Off" to reset the alarm. Wait until the cooling phase is completed, clean the brazier and start a new light-up.

## Switching off while working

The boiler suddenly switches off while working (for example because it has run out of pellets in the tank or because the motor reducer for pellets loading got broken). The boiler continues working until the pellets left in the brazier ends. You will then read the words "**ALAR NO FIRE**" on the display and the boiler switches off. Press the key "On/Off" to reset the alarm. Wait until the cooling phase is completed. Clean the brazier and start a new light-up.

**These alarms remind you that the brazier must be cleaned and installed correctly before switching on the boiler.**

## There is no power supply

In the event of a power drop longer than one minute, the boiler can exhaust some smoke in the room: this causes no risks. As soon as you have the power supply again, the boiler will have the words "**COOL FIRE**" on the display. After completing the cooling phase, the boiler will start up again automatically according to the previous settings.



***Do not attempt to start the boiler before the required time or it may get blocked. If this occurs, switch off the switch on the back of the pellet boiler for 1 minute, set it on again and wait 10 minutes before starting the boiler again.***



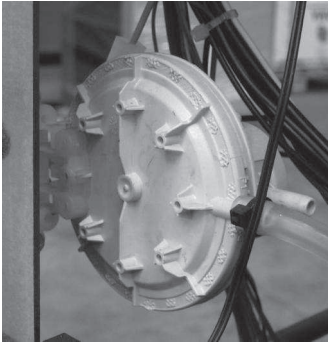
***The power socket where the boiler is connected should be fitted with "earth connection complying with regulations in force." The Manufacturer shall not be held responsible for damage to things or people resulting from negligent installation.***

## Manual restart thermostat

### Intervention in case of danger

In case of fire, disconnect the power supply, use a fire extinguisher in accordance with, and if necessary, call the fire department and then contact an authorised qualified technical assistance.

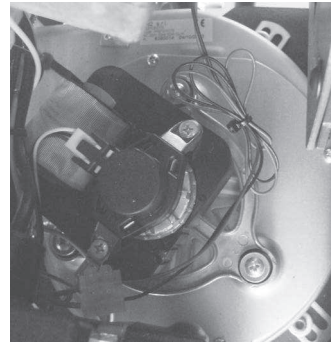




**Pressure switch:** monitors depression in the smoke duct. It is designed to shut down the pellet feed screw in the event of an obstructed flue or significant back-pressure in the presence of wind, of the door of the combustion chamber or open fault extractor fumes. At the time of the pressure switch will show **"ALAR-DEP-FAIL"**.



**Reduction motor:** if the motor stops for signaling **"ALAR-DEP-FAIL"** or **"ALAR-SIC-FAIL"** the boiler continues to function until the flame goes out for lack of fuel, and until it has cooled down to the minimum level.



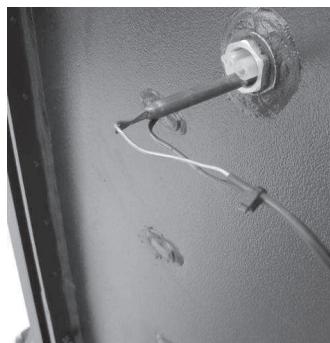
**Flue gas temperature sensor:** thermocouple that measures the temperature of the fumes while keeping the operation or shuts the boiler when the flue gas temperature drops below the preset value.



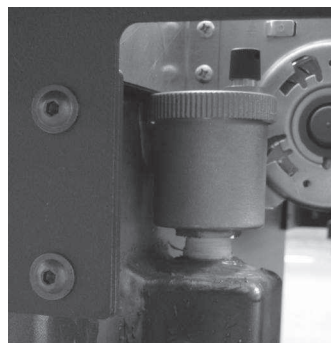
**Electrical safety:** the Boiler is protected against violent surges of current (ex. lightnings) by the main fuse 4 A which is located on the control panel at the rear of the boiler. Other fuses to protect the electronic boards are to be found on the boards themselves.



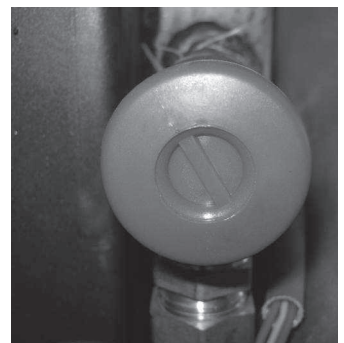
**Safety thermostat with manual reset for the water temperature:** if the temperature of the water tank exceeds the preset safety level of 100 °C immediately stops the operation of the boiler and the display will show **"ALAR-SIC-FAIL"**. To restart you need to reset manually.



**Water temperature probe:** if the water temperature approaches the blocking temperature (100 °C), the probe requires to interrupt the supply of pellets.



**Automatic vent valve:** this valve eliminates the air inside the boiler and of the heating system.



**Safety valve:** this valve acts to prevent over pressurization of the hydraulic system. If the pressure of the boiler or plant exceeds 2,5 bar it drains the water from the circuit.

**Anti-freeze function:** if the probe in the boiler detects a water temperature of less than 5°C, the circulation pump is automatically activated to keep the system from freezing.

**Pump anti-seizure function:** if the pump is not used for prolonged periods, it is activated periodically for 10 seconds, to prevent it blocks.



**Tampering with the safety devices is prohibited. It is only after eliminating the cause which gave rise to the intervention of the safety system, that it is possible to relight the Boiler and thus reset the automatic operation of the sensor. Consult this manual at paragraph relating to alarms which explains what to do based on the alarm message the boiler display.**





All cleaning of all parts must be carried out with the Boiler completely cold and unplugged to avoid burns and thermal shock. The boiler does not need much maintenance if used with certified quality pellet. The need for maintenance varies depending on the conditions of use (switching on and off repeatedly) and depending on the performance required. It is recommended periodic monitoring of the boiler to check its condition.

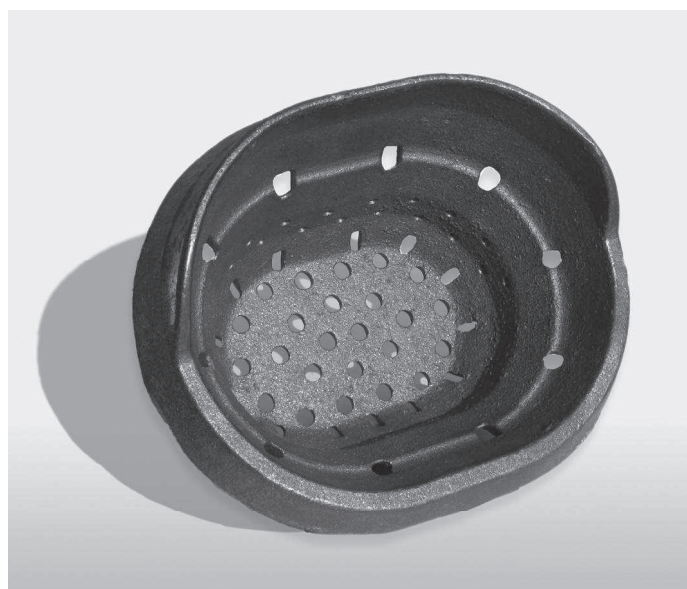
Parts	Everyday	Every 2-3 days	Every week	Every 15 days	Every 30 days	Every 60-90 days	Every 1 year
Brazier	◇						
Cleaning the ash collection compartment with suction device		◇					
Cleaning ash tray		◇					
Exchanger (turbulators)	◇						
Flame-shell		◇					
Cleaning the interior heat exchanger / smoke fan compartment						•	
Cleaning complete exchanger							•
Clean "T" to exhaust						•	
Flue							•
Door gasket ash						•	
Internal parts							•
Flue pipe							•
Circulation pump							•
Heat exchanger (where present)							•
Hydraulic components							•
Electromechanical components							•

◇ by the user / • by the authorised qualified technical assistance

## BY THE USER

### Daily control

The boiler requires a simple and thorough cleaning in order to ensure a more efficient performance and smooth operation.



While cleaning the inside of the boiler, to prevent the escape of ashes, you can start the fan flue exhaust. To enable this feature, you must press the button ◀▶ and then ⏻.

The display shows **"PUL STUF"** (cleaning boiler).

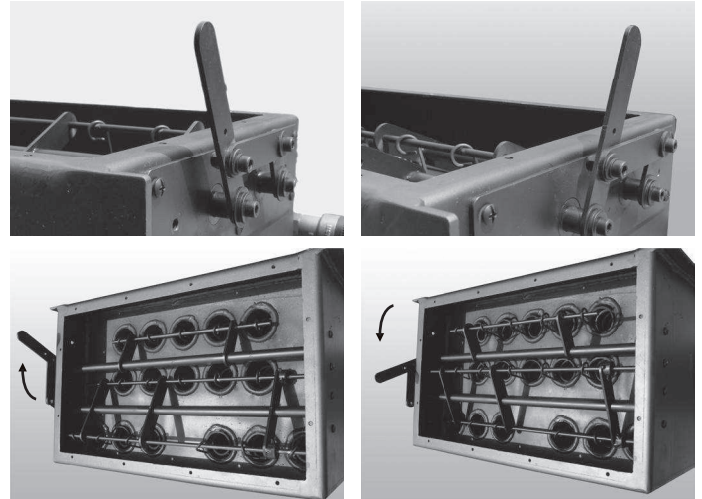
To stop the fan, simply press and hold the button ⏻ or wait for completion of a cleaning cycle (255 seconds).

Clean the grate using the appropriate tool from the ash and any incrustation which could obstruct the passage of air. In the case of depletion of pellets in the tank may accumulate unburned pellets in the burn pot.

Always empty the residuals from the grate before each start. Remember that only a brazier located and clean properly can ensure ignition and optimal operation of your boiler. When positioning the crucible, carefully check that the ends of the pads completely adhere to their home and that the hole with pipe dedicated to the passage of the resistance. There should be no residual combustion in the contact zone between the edges of the crucible and the support surface on the door crucible.

## Cleaning exchanger - boiler off

Fouling act as insulation and the thicker they are, the lower the heat that is transmitted to the water and to the structure generally. Therefore very important to perform the cleaning of the tube bundle, said exchanger also, to prevent the fouling of the same and prevent clogging and jamming of the cleaning device. Pull and push quickly for 5-6 times the lever so that the springs can remove the soot deposited on the pipes.



## Check every 2/3 days

### Cleaning the ash collection compartment

Clean and empty the ash tray being careful with hot ash. The ash must be completely cold for a vacuum cleaner to be used to remove it. Only if the ash is completely cold, you can also use a canister vacuum cleaner suitable for picking up particles of a certain size.



### Cleaning ash and combustion chamber including the spark plug lead.

## Flame-shell cleaning

## Cleaning of stainless steel and satin-finish surfaces

Normally these surfaces do not need to be treated, but if they do, avoid cleaning them with abrasive materials. For surfaces in stainless and satin brushed steel we recommend cleaning with a paper towel or a clean dry cloth moistened with a detergent based on non-ionic surfactants (<5%) A spray glass cleaner may be used.



***Avoid contact with skin cleanser and eyes. In case this happens, sprinkle with plenty of water and contact the nearest medial center.***

## Cleaning of painted parts

Do not clean the painted parts with wet rags when the unit is in operation or hot to prevent thermal shock to the paint which may cause it to detach. Do not use abrasive or aggressive products or materials. Clean with damp cotton or paper towels. The silicon paints used by manufacturer possess technical characteristics that make them resistant to very high temperatures. There is however a physical limit (380° C - 400° C) beyond which the paint begins to fade or (over 450°) to vitrify; it may then flake and detach from the steel surface. If this happens, it means that temperatures have been reached that are far above those at which the unit should operate properly.



***Do not use abrasive materials or harsh. Clean with damp cotton or paper towels.***

### Lower ash drawer cleaning

Check every 7 days

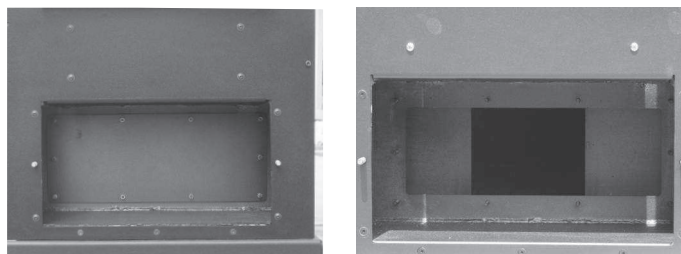
Clean bottom ash from the fallen debris during operation. You can access the ash pan by loosening the two wing nuts that hold the drawer inspection. Remove the tray, empty and clean the wall and only the corners with a suction device or with dedicated tooling. Then mount the drawer and tighten the two knobs being careful to restore the tightness, very important during operation.



### Check every 60/90 days (Only for boiler 20/24)

#### Cleaning the interior baffle / smoke fan compartment

Inside the compartment where there is the ash tray, there is a second cover, fixed by the cockerels, which gives access to the compartment at the base of the duct dedicated to the flue and the wall of the fume extractor fan. Use a suction device for thorough cleaning of the cabinet. Check the integrity of the seal in ceramic fiber.



#### Cleaning the interior baffle / smoke fan compartment. (Only for boiler 28/32)

Remove the right side of the boiler. Now the tube for the air aspiration is visible. In the lower part there is a plate; remove this plate to access to the fumes compartment. Use an ash-aspirator to remove the residues in the flue gas compartment and carefully clean the part on your left that gives access to the final part of the vertical pipe heat exchanger.





All cleaning of all parts must be carried out with the Boiler completely cold and unplugged to avoid burns and thermal shock. The boiler does not need much maintenance if used with certified quality pellet. The need for maintenance varies depending on the conditions of use (switching on and off repeatedly) and depending on the performance required. It is recommended periodic monitoring of the boiler to check its condition.

Parts	Everyday	Every 2-3 days	Every week	Every 15 days	Every 30 days	Every 60-90 days	Every 1 year
Brazier			◇				
Cleaning the ash collection compartment with suction device		◇					
Cleaning ash tray		◇					
Exchanger (turbulators)	◇						
Flame-shell		◇					
Cleaning the interior heat exchanger / smoke fan compartment						•	
Cleaning complete exchanger							•
Clean "T" to exhaust						•	
Flue							•
Door gasket ash						•	
Internal parts							•
Flue pipe							•
Circulation pump							•
Heat exchanger (where present)							•
Hydraulic components							•
Electromechanical components							•

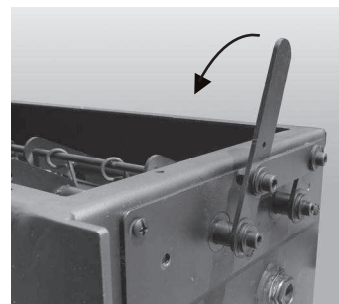
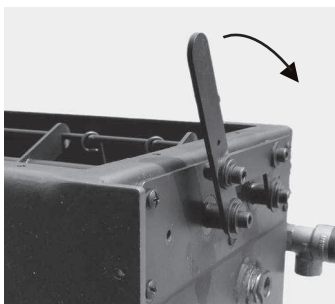
◇ by the user / • by the authorised qualified technical assistance

## BY THE USER

### Daily control

### Cleaning exchanger - boiler off

Fouling act as insulation and the thicker they are, the lower the heat that is transmitted to the water and to the structure generally. Therefore very important to perform the cleaning of the tube bundle, said exchanger also, to prevent the fouling of the same and prevent clogging and jamming of the cleaning device. Pull and push quickly for 5-6 times the lever so that the springs can remove the soot deposited on the pipes.



## Check every 2/3 days

### Cleaning the ash collection compartment

Clean and empty the ash tray being careful with hot ash. The ash must be completely cold for a vacuum cleaner to be used to remove it. Only if the ash is completely cold, you can also use a canister vacuum cleaner suitable for picking up particles of a certain size.

**Cleaning ash and combustion chamber** including the spark plug lead.

### Flame-shell cleaning

### Cleaning of stainless steel and satin-finish surfaces

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***Do not use abrasive materials or harsh. Clean with damp cotton or paper towels.***

### Lower ash drawer cleaning

Clean bottom ash from the fallen debris during operation. You can access the ash pan by loosening the two wing nuts that hold the drawer inspection. Remove the tray, empty and clean the wall and only the corners with a suction device or with dedicated tooling. Then mount the drawer and tighten the two knobs being careful to restore the tightness, very important during operation.



## Check every 7 days

### Self-cleaning brazier cleaning

The boiler requires a simple and thorough cleaning in order to ensure a more efficient performance and smooth operation. If your boiler is equipped with a self-cleaning brazier, do not remove it during cleaning. The brazier must be locked and cleaned by an ash aspirator.

During the internal cleaning of the boiler, in order to avoid the overflow of ash, it is possible to switch on the smoke expulsion fan. To activate this function, press the button <math>\triangleleft \triangleright</math> and then the button <math>\text{⏻}</math>. The display shows *PUL STUF* (boiler cleaning). To stop the fan, simply press the button <math>\text{⏻}</math> for a few seconds, or wait until the cleaning cycle is completed (255 seconds). Clean the brazier from the ash and any rest with the appropriate tool. They could obstruct the air passages.

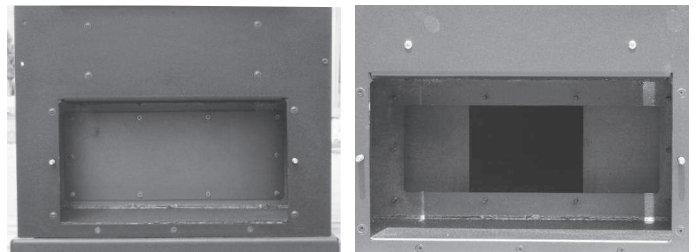
If the pellet in the tank is exhausted, there might be a residual unburnt pellets in the brazier. If the pellet in the tank is exhausted, there might be a residual unburnt pellets in the brazier. It's also important to clean the ash accumulated inside of the combustion room around the brazier. The frequency of this operation depends on the use of the boiler.



### Check every 60/90 days (Only for boiler 20/24)

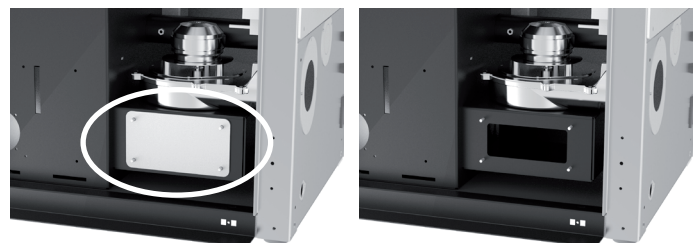
#### Cleaning the interior baffle / smoke fan compartment

Inside the compartment where there is the ash tray, there is a second cover, fixed by the cockerels, which gives access to the compartment at the base of the duct dedicated to the flue and the wall of the fume extractor fan. Use a suction device for thorough cleaning of the cabinet. Check the integrity of the seal in ceramic fiber.



#### Cleaning the interior baffle / smoke fan compartment. (Only for boiler 28/32)

Remove the right side of the boiler. Now the tube for the air aspiration is visible. In the lower part there is a plate; remove this plate to access to the fumes compartment. Use an ash-aspirator to remove the residues in the flue gas compartment and carefully clean the part on your left that gives access to the final part of the vertical pipe heat exchanger.



Parts	Everyday	Every 2-3 days	Every week	Every 15 days	Every 30 days	Every 60-90 days	Every 1 year
Brazier			◇				
Cleaning the ash collection compartment with suction device				◇			
Cleaning ash tray	◇						
Exchanger (turbulators)		◇					
Flame-shell		◇					
Cleaning the interior heat exchanger / smoke fan compartment						•	
Cleaning complete exchanger							•
Clean "T" to exhaust						•	
Flue							•
Door gasket ash						•	
Internal parts							•
Flue pipe							•
Circulation pump							•
Heat exchanger (where present)							•
Cochlea							•
Hydraulic components							•
Electromechanical components							•

◇ by the user / • by the authorised qualified technical assistance



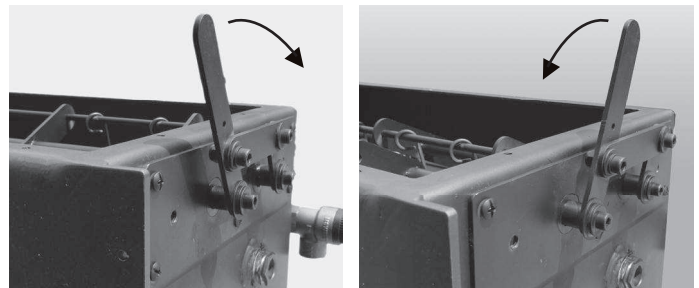
**All cleaning of all parts must be carried out with the Boiler completely cold and unplugged to avoid burns and thermal shock. The boiler does not need much maintenance if used with certified quality pellet. The need for maintenance varies depending on the conditions of use (switching on and off repeatedly) and depending on the performance required. It is recommended periodic monitoring of the boiler to check its condition.**

## A CURA DELL'UTENTE FINALE

### Controllo quotidiano

### Cleaning exchanger - boiler off

Fouling act as insulation and the thicker they are, the lower the heat that is transmitted to the water and to the structure generally. Therefore very important to perform the cleaning of the tube bundle, said exchanger also, to prevent the fouling of the same and prevent clogging and jamming of the cleaning device. Pull and push quickly for 5-6 times the lever so that the springs can remove the soot deposited on the pipes.



## Check every 2/3 days

### Cleaning the ash collection compartment

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**Cleaning ash and combustion chamber** including the spark plug lead.

### Flame-shell cleaning

### Cleaning of stainless steel and satin-finish surfaces

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## Check every 15 days

### Compactor removal

Empty the compactor when it is full. To check the level of filling, open the top by using the two hooks.

If the compactor needs to be cleaned, follow these steps:

- be sure that the top is closed;
- open the two side hooks;



- remove the compactor from the boiler;
- close the little opening on the side;
- empty completely the compactor; the wheels may help to carry it.

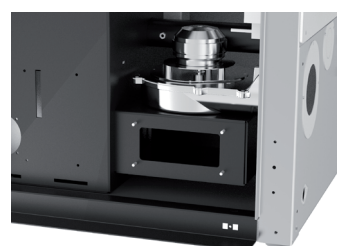
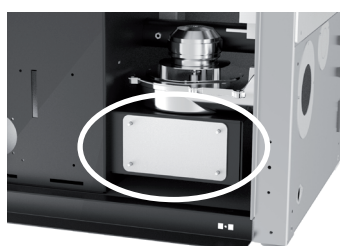


***Make this operation with the boiler switched off and completely cold. Make sure there are no still lit embers.***

## Check every 60-90 days

### Cleaning the interior baffle / smoke fan compartment.

Remove the right side of the boiler. Now the tube for the air aspiration is visible. In the lower part there is a plate; remove this plate to access to the fumes compartment. Use an ash-aspirator to remove the residues in the flue gas compartment and carefully clean the part on your left that gives access to the final part of the vertical pipe heat exchanger.



## Manutenzione e pulizia per tutti i modelli

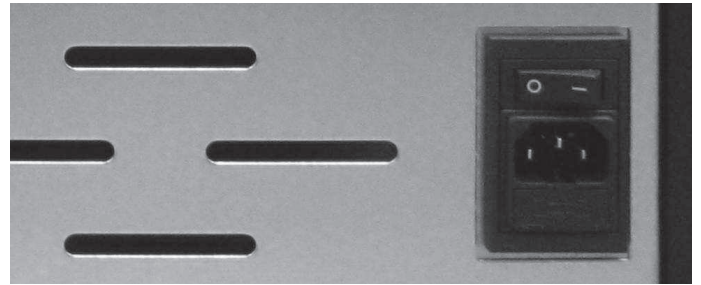
### Cleaning the steel flame-shell

Every 2-3 days it is important to remove the steel flame-shell in order to clean it and remove the dirty that may fall during the cleaning of the exchange pipes.



### Shutting the Boiler down

In the period when the Boiler is out of use it must be disconnected from the electricity mains. For greater safety, especially if there are children around, we recommend removing the power cable from the rear of the Boiler.



Before placing the Boiler in storage, you should remove all pellets from the hopper with a vacuum cleaner with a long extension. If the fuel is left in the hopper, it may get damp, stick together, and be difficult to light at the beginning of the next season. If pressing the main switch (located on the back of the Boiler) does not make the control panel display light up, it could mean that the service fuse needs replacing. On the rear of the Boiler there is a fuse holding compartment which is located underneath the supply socket. With a screwdriver open the cover of the fuse holding compartment, and re place the fuse if necessary (3,15 AT delayed type). Plug the unit back in and press the main switch.

## CLEANING BY THE TECHNICAL

### Check every year

#### Compartment ventilation flue gas cleaning

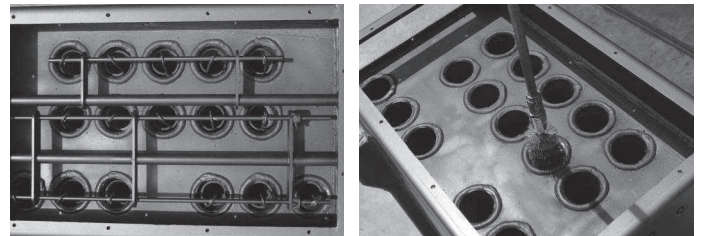
Remove the fixing screws and remove the smoke fan for cleaning of the same. Perform the task with the greatest care not to bend the fan blades.

#### Clean flue

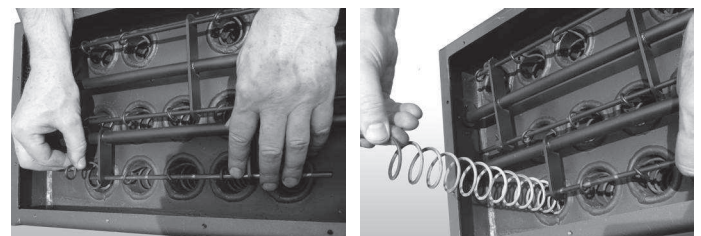
Clean the flue system especially near the fittings to "T", curves and any horizontal sections. Is necessary to check and remove any deposit of ash and soot before the same clogging the passage of smoke.

#### Cleaning the exchanger

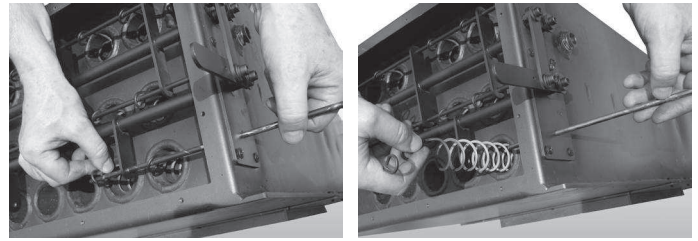
Lift the upper door that covers the tube by unscrewing the screws. Pull out the 16 soft brush and wipe with a clean 16 exchanger tubes.



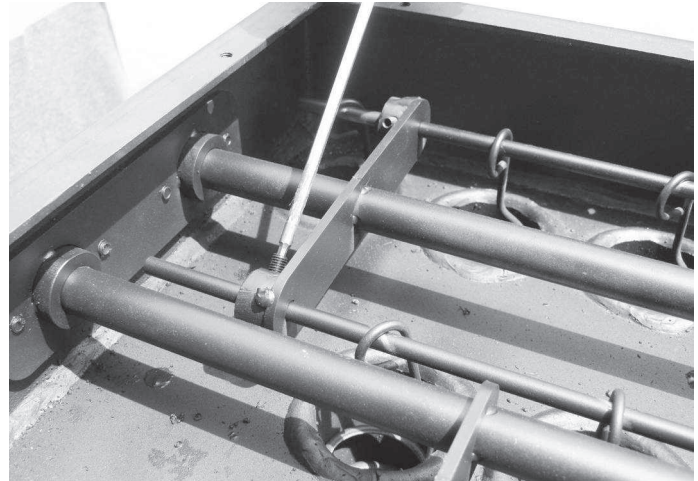
Perform cleaning after removing the springs inserted in each pipe. The operation is simple by removing the springs from the horizontal pin to which they are attached.



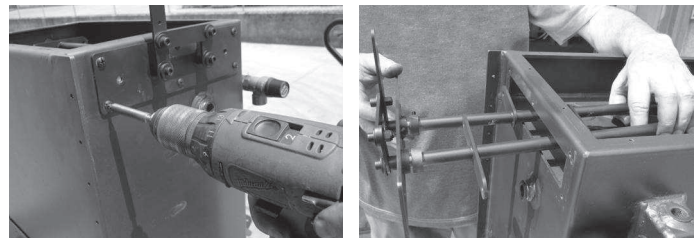
To do this, the horizontal pin can be pulled through a hole in the wall of the boiler body.



Now the upper section to the heat exchanger is free from any encumbrance so as to allow a perfect cleaning. Once a year is also recommended to clean the upper compartment of the exchanger. To make a proper cleaning is recommended to suck the ash, remove all horizontal joints with a screwdriver, then again suck the ash.



The transaction can be completed with a screwdriver by removing the wall of the boiler and removing all horizontal joints.



Following the cleaning of the upper compartment of the exchange section, store the upper closure cover. This cover must be closed, as well as with normal screws, with webbing in ceramic fiber rope to ensure the watertight closure of the boiler. This general cleaning should be carried out at the end of the season in order to facilitate the general removal of all residues of combustion, without waiting too long, because with time and humidity these residues can become compacted. Check the seal of the ceramic fiber gaskets on the door of the boiler. Then clean the flue system especially near the fittings to "T" and any horizontal sections.



***For your safety, the frequency of cleaning the smoke discharge system must be determined on the basis of how the boiler is used.***

**In case of failure or inadequate cleaning of the heater may have function problems such as:**

- poor combustion
- blackening of the glass
- clogging of grate with accumulation of ash and pellets
- ash deposit and excessive deposits on the heat exchanger resulting in poor performance.

**The check of electromechanical components must be performed only by qualified personnel with technical knowledge of electricity and combustion.**

We recommend that an annual maintenance service is carried out, preferably under a programmed service contract. The essential part of this service is a visual and functional check on the following components:

- reduction motor
- smoke expulsion fan
- smoke sensor
- heat-exchanger fan
- ignition sparkplug
- resettable pellet thermostat
- room temperature sensor
- pressostat
- motherboard
- fuse protecting panel - motherboard



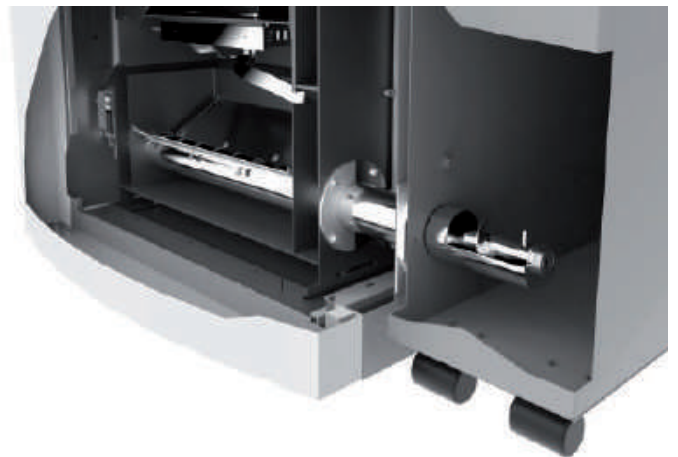
***These operations must be performed by a qualified technician, or the user who will take responsibility in the event of damage during maintenance. Perform this maintenance heater cold and in the absence of electricity. If such maintenance is performed by an authorized service center is the responsibility of the customer.***

### Cochlea cleaning

Remove the screws that secure the top panel under the combustion room door. With an ash-aspirator, remove all the residue deposited along the canal.



***Make this operation with the boiler switched off and completely cold. Make sure there are no still lit embers.***





**All repairs must be carried out exclusively by a specialised technician, with the stove completely cold and the electric plug pulled out. Is prohibited from any unauthorized modification to the device and the replacement of parts with other non-original. The operations marked in bold type must be carried out by specialised personnel.**

## Check for proper combustion of the shape and color of the flame

PROBLEM	POSSIBLE CAUSE	REMEDY
The flame thickens at the base and the tip has not pulled upwards.	<ol style="list-style-type: none"> <li>Bad regulation that determines:                             <ul style="list-style-type: none"> <li>Too full of pellets</li> <li>Low fan speed</li> </ul> </li> <li>The duct is obstructed or there are pressures that hamper the smooth evacuation of fumes</li> </ol>	<ol style="list-style-type: none"> <li>Define the adjustment of the boiler</li> <li><b>Clean the smoke duct and check the pressure switch that measures the proper depression of the chimney</b></li> </ol>
Flame swollen and bursting with color from orange to yellow with dark tips	<ol style="list-style-type: none"> <li>Combustion wrong</li> <li>Flame oxygen deficient</li> </ol>	<ol style="list-style-type: none"> <li>Define the adjustment of the stove</li> <li>Make sure the air duct up to the brazier is not obstructed</li> <li><b>Contact your Authorized Assistance Center</b></li> </ol>

In normal combustion, the flame should have a tapered shape, compact, with character “lively” and with the tips tend to be vertical or crushed towards the back of the firebox. You have to have the feeling that the flame is pulled upwards.

## Anomalies related to the scope mechanical or electronic

PROBLEM	POSSIBLE CAUSE	REMEDY
Pellet not being fed into the combustion chamber.	<ol style="list-style-type: none"> <li>Pellet hopper empty</li> <li>Feeder screw blocked by sawdust</li> <li>Reduction motor defective</li> <li>Defective electronic board</li> <li>One of the thermostats with manual reset is triggered</li> </ol>	<ol style="list-style-type: none"> <li>Refill pellet hopper</li> <li><b>Empty the hopper and manually free the feeder screw of sawdust</b></li> <li><b>Replace reduction motor</b></li> <li><b>Replace electronic board</b></li> <li>Reset on the back of the boiler the safety thermostat after verifying the cause</li> </ol>
The boiler does not run	<ol style="list-style-type: none"> <li>Plug out of place</li> <li>Lack of electricity supply</li> <li>Parameter suction power to change</li> <li>Pellet or water sensor in lockout</li> <li>Fuse blown</li> <li>Obstruction of nests or foreign bodies in the chimney or fireplace</li> </ol>	<ol style="list-style-type: none"> <li>Check the correct position of the sparkplug in the grate</li> <li>Check that the electric socket is plugged in and that the main switch is in position “I”</li> <li><b>Contact your Authorized Assistance Center</b></li> <li>Wait for the cooling of the pellets or water tank and turn on the boiler</li> <li><b>Replace the fuse</b></li> <li>Remove all foreign matter from the chimney or flue outlet of the barrel. It is recommended that the intervention of a chimney sweep</li> </ol>

## Anomalies related to the scope mechanical or electronic

PROBLEM	POSSIBLE CAUSE	REMEDY
Pellet not being fed into the combustion chamber.	<ol style="list-style-type: none"> <li>1. Pellet hopper empty</li> <li>2. Feeder screw blocked by sawdust</li> <li>3. Reduction motor defective</li> <li>4. Defective electronic board</li> <li>5. One of the thermostats with manual reset is triggered</li> </ol>	<ol style="list-style-type: none"> <li>1. Refill pellet hopper</li> <li><b>2. Empty the hopper and manually free the feeder screw of sawdust</b></li> <li><b>3. Replace reduction motor</b></li> <li><b>4. Replace electronic board</b></li> <li>5. Reset on the back of the Boiler the safety thermostat after verifying the cause</li> </ol>
The Boiler does not run	<ol style="list-style-type: none"> <li>1. Plug out of place</li> <li>2. Lack of electricity supply</li> <li>3. Parameter suction power to change</li> <li>4. Pellet or water sensor in lockout</li> <li>5. Fuse blown</li> <li>6. Obstruction of nests or foreign bodies in the chimney or fireplace</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the correct position of the sparkplug in the grate</li> <li>2. Check that the electric socket is plugged in and that the main switch is in position "I"</li> <li><b>3. Contact your Authorized Assistance Center</b></li> <li>4. Wait for the cooling of the pellets or water tank and turn on the Boiler</li> <li><b>5. Replace the fuse</b></li> <li>6. Remove all foreign matter from the chimney or flue outlet of the barrel. It is recommended that the intervention of a chimney sweep</li> </ol>
The fire goes out or the Boiler stops automatically	<ol style="list-style-type: none"> <li>1. Pellet hopper empty</li> <li>2. Pellets not being fed in</li> <li>3. Intervention of pellet temperature sensor</li> <li>4. Door not closed properly or gaskets worn</li> <li>5. Boiler temperature is too high</li> <li>6. Unsuitable pellets</li> <li>7. Low pellet feed rate</li> <li>8. Combustion chamber dirty</li> <li>9. Smoke outlet obstructed</li> <li>10. Smoke extraction motor failed</li> <li>11 Pressure switch faulty or defective</li> </ol>	<ol style="list-style-type: none"> <li>1. Refill pellet hopper</li> </ol> <p>If it is first ignition the fuel, having to go the route that goes from the tank to the brazier, may not be able to arrive on time and in the right amount programmed</p> <ol style="list-style-type: none"> <li><b>2. If after repeated ignitions did not appear in the flame, even with regular supply of pellets, the problem may be related to the components of the heater or the improper installation</b></li> <li>3. Let the Boiler cool down completely, reset the thermostat till lockout ceases, relight Boiler; if problem persists, contact technical assistance</li> <li>4. Close the door or <b>replace the gaskets with original spare parts</b></li> <li><b>5. Check for proper operation of the water pump, if necessary, replace the component</b></li> <li>6. Change to a type of pellet recommended by the manufacturer</li> <li><b>7. Have the fuel feed rate checked by technical service</b></li> <li>8. Clean the combustion chamber, following instructions in the manual</li> <li>9. Clean the smoke duct</li> <li><b>10. Check the motor and replace if necessary</b></li> <li><b>11. Replace the pressure</b></li> </ol>
The Boiler runs for a few minutes and then goes out.	<ol style="list-style-type: none"> <li>1. Lighting cycle not completed</li> <li>2. Temporary failure of electricity supply.</li> <li>3. Smoke duct obstructed.</li> <li>4. Temperature sensors defective or broken.</li> <li>5. Sparkplug failure.</li> </ol>	<ol style="list-style-type: none"> <li>1. Re-run lighting cycle</li> <li>2. See previous instruction</li> <li>3. Clean smoke duct</li> <li><b>4. Check and replace sensors as necessary</b></li> <li><b>5. Check the plug and replace if necessary</b></li> </ol>

Pellet build up in grate, door glass gets dirty and flame is weak	<ol style="list-style-type: none"> <li>1. Insufficient combustion air</li> <li>2. Pellets damp or unsuitable</li> <li>3. Smoke extractor motor broken</li> <li>4. Bad adjustment. Wrong ratio between air and pellet</li> </ol>	<ol style="list-style-type: none"> <li>1. Check that the room air intake is present and free. Check that the pipe Ø 5 cm for air inlet is not obstructed. Clean the grate and check that all the airways are clear. Carry out a general cleaning of the combustion chamber and the smoke duct. Check the state of the door gaskets</li> <li>2. Change the type of pellet</li> <li><b>3. Check the motor and replace if necessary</b></li> <li><b>4. Contact your Authorized Assistance Center</b></li> </ol>
The smoke extraction motor does not work	<ol style="list-style-type: none"> <li>1. No electrical supply to the Boiler</li> <li>2. The motor is broken</li> <li>3. Defective electronic board</li> <li>4. Control panel broken</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the supply voltage and the protection fuse</li> <li><b>2. Check the motor and capacitor and replace if necessary</b></li> <li><b>3. Replace electronic board</b></li> <li><b>4. Replace the control panel</b></li> </ol>
The air fan convention never stops	<ol style="list-style-type: none"> <li>1. Temperature sensor temperature control defective or broken</li> <li>2. Fan failure</li> </ol>	<ol style="list-style-type: none"> <li><b>1. Check operation of the sensor and replace if necessary</b></li> <li><b>2. Check operation of the motor and replace if necessary</b></li> </ol>
In the automatic position the Boiler always runs at full power	<ol style="list-style-type: none"> <li>1. Room thermostat set to maximum</li> <li>2. Temperature sensor defective</li> <li>3. Control panel defective or broken</li> </ol>	<ol style="list-style-type: none"> <li>1. Reset the thermostat temperature</li> <li><b>2. Check the operation of the sensor and replace if necessary</b></li> <li><b>3. Check the panel and replace if necessary</b></li> </ol>
The Boiler starts up "alone"	<ol style="list-style-type: none"> <li>1. Incorrect programming of the cronothermostat</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the settings of the cronothermostat</li> </ol>
The power does not change even if you manually adjust	<ol style="list-style-type: none"> <li>1. The board is set to automatic correction of power in proportion to the temperature</li> </ol>	<ol style="list-style-type: none"> <li><b>1. Contact your Authorized Assistance Center</b></li> </ol>

### Anomalies related to the plumbing circuit

PROBLEM	POSSIBLE CAUSE	REMEDY
No increase in temperature with Boiler in operation	<ol style="list-style-type: none"> <li>1. Incorrect combustion adjustment</li> <li>2. Boiler/system dirty</li> <li>3. Insufficient Boiler power</li> </ol>	<ol style="list-style-type: none"> <li>1. Check parameters</li> <li>2. Check and clear the boiler</li> <li>3. Check that the Boiler is properly sized for the requirements of the system</li> </ol>

PROBLEM	POSSIBLE CAUSE	REMEDY
Condensation in boiler	<ol style="list-style-type: none"> <li>1. Incorrect setting maximum water temperature in the boiler</li> <li>2. Insufficient fuel consumption</li> </ol>	<ol style="list-style-type: none"> <li>1. Set the Boiler to a higher temperature. The maximum water temperature in the boiler is 65 ° C and can not be set below 40 ° C or above 80 ° C. It is advisable to never adjust the temperature below 50/55 ° C to avoid condensation in the boiler. <b>Adjust the power of the pump at a higher temperature to 50/55 ° C.</b></li> <li>2. <b>Contact your Authorized Assistance Center</b></li> </ol>
Radiators cold in winter but the Boiler boils	<ol style="list-style-type: none"> <li>1. Circulator does not run because blocked</li> <li>2. Radiators have air in them</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Free up the circulator by removing the plug and turning the shaft with a screwdriver. Check the electrical connections of the same, replace if necessary</b></li> <li>2. <b>Vent the radiators</b></li> </ol>
Hot water in not provided	<ol style="list-style-type: none"> <li>1. Circulator pump blocked</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Free the circulator pump</b></li> </ol>
The Boiler boils under “modulation” that reaches the temperature set on the thermostat of the Boiler	<ol style="list-style-type: none"> <li>1. It ‘been set to a value of thermostat too high</li> <li>2. It was set too much power to the implant.</li> </ol>	<ol style="list-style-type: none"> <li>1. Lower the temperature in the boiler</li> <li>2. Reduce the value of operating power</li> </ol>
The Boiler goes into “modulation” as it reaches the temperature set on the thermostat of the Boiler even at low temperatures of the water in the boiler	<ol style="list-style-type: none"> <li>1. Modify the parameter for the maximum smoke temperature modulation to edit</li> <li>2. Dirty Boiler: the fumes are too high temperature.</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Contact your Authorized Assistance Center</b></li> <li>2. <b>Clean the tube bundle</b></li> </ol>
High variability of domestic hot water temperature	<ol style="list-style-type: none"> <li>1. Water flow is too high</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Reduce the flow of water (4/6 liters per minute)</b></li> </ol>
Exits little hot water	<ol style="list-style-type: none"> <li>1. Insufficient water pressure in the network</li> <li>2. Tap or mixer clogged with limescale</li> <li>3. Water group clogged</li> <li>4. The heat exchanger does not work</li> <li>5. Air in: pump cavitation for the presence of air, the water does not rotate.</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>Check the setting of the pressure reducing valve</b></li> <li>2. <b>Install a water demineralizer</b></li> <li>3. <b>Check and clean the sanitary kit</b></li> <li>4. <b>Replace the plate heat exchanger</b></li> <li>5. <b>Bleed the brake system, remove air by venting the radiators.</b></li> </ol>



**Never turn off the heater by removing electricity. Let always complete the shutdown cycle, otherwise you may damage the structure and have trouble lighting in the future.**







## Installation:

Your new Kalor stove/boiler should be installed by correctly qualified and experienced personnel only. As with any heating appliance, incorrect installation can be extremely dangerous and may lead to personal injury or even death. We recommend that your installer is fully qualified and appropriately experienced in the installation of stoves and boilers and is also a competent plumber if appropriate (boilers and boiler stoves).

## Kalor Warranty

Your new Kalor appliance warranty is valid for two years (one year on electrical components) provided it is installed, commissioned and maintained, as recommended by the manufacturer. It is very important to understand that any and all warranty claims may be rejected should your stove/boiler not be commissioned by one of our Authorised Technicians. See below for further details.

Your first point of contact for warranty issues is your Authorised Kalor Dealer (where you purchased your stove). They can assist you with any issue that you may have.

### PLEASE NOTE:

Commissioning of your stove/boiler **MUST** be carried out by an Authorised Kalor Technician.

Signed Commissioning Sheet must be returned to us, within 30 days of stove installation to validate your stove warranty. Please return completed forms to:

Email: [accounts@woodpelletstoves.ie](mailto:accounts@woodpelletstoves.ie)

Post: Wood Pellet Stoves.ie, Shandrum, Newport Co. Mayo

**If stove is not commissioned by an Authorised Kalor Technician within 30 days of installation, appliance warranty is immediately voided.**

**Wood Pellet Stoves.ie**

Newport, Co. Mayo, Ireland

**Tel:** 086 012 7744 **Email:** [info@woodpelletstoves.ie](mailto:info@woodpelletstoves.ie)

**Web:** [www.woodpelletstoves.ie](http://www.woodpelletstoves.ie)



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